Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707 407-4134 Provider Contact Email: cgehman@snc.net

66

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 195

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 27 Two or More Races: 65-74: Caucasian: 32 68 75-84: African American: 16 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 80 Asian Indian: **CLIENT GENDER** Cambodian: Male: 33 Chinese: Female: 47 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 80 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 61 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 47 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 1 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 56 3 7 Greatest Economic Need (Minority): Total: 80 Greatest Economic Need (Non-Minority): 40 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2016-2017

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: *Cynthia Gehman* Provider Contact Phone: 707 407-4134 Provider Contact Email: *cgehman@snc.net*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE				<u> </u>		
A1. Bankruptcy/Debt Collection:	0	0	1	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	2	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	1	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	30	30	4	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	1	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	2	2	0		
F2. Supplemental Security Income (SSI):	3	3	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	0	0		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

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PSA: 1	AAA Name: Area	1 Agency on Aging				
AAA Contact N	ame:	AAA	Contact Phone:		AAA Contact Email:	
Provider	Name: Legal Services of	Northern California	Co	unty(ies): Humboldt	and Del Norte Counties	S
Provider (Contact Name: Cynthia Ge	hman Provid	der Contact Phone: 707 4	107-4134	Provider Contact Email:	cgehman@snc.net
NDIVIDUAL RIG	HTS					
G1. Immi	gration/Naturalization:	0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other	r Individual Rights:	0	0	0	0	
MISCELLANEOU	US					
H1. Estate	e Planning/Wills/Trusts:	8	8	1	0	
H2. Advar	nce Health Care Directives (A	AHCD): 1	1	2	0	
H3. Finan	icial Powers of Attorney:	0	0	0	0	
H4. Other	r Miscellaneous:	0	0	0	0	
TC	OTAL CASES OPENED IN C	QUARTER: 51	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			51	14	1	
T	TOTAL ESTIMATED CASE V	WORK HOURS SPENT:	195			
		OUTREACH/COMMUNITY ED	DUCATION ACTIVITIES [DATA		
	TOTAL # OF SPEC	CIAL OUTREACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ES	STIMATED # OF SPECIAL O	OUTREACH ACTIVITY HOURS	S IN THE QUARTER:	0		
	INFORMATI	ION ON COMMUNITY LEGAL	EDUCATION PROGRAM	/IS/ACTIVITIE		
Date	Location	Topic	Targeted	Audience	Est # of Est.	
	(If Applicable)		3		Participants Hours	
1/3/17	HSRC	Elder Law Clinic	Seniors		5 2.5	
2/7/17	HSRC	Elder Law Clinic	Seniors		3 1.5	
2/21/17	LSNC	Civil Clinic	Seniors		2 1	
3/7/17	HSRC	Elder Law Clinic	Seniors		7 7.3	
3/21/17	LSNC	Civil Clinic	Seniors		1 0.5	
		T .				

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 535

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 39 Caucasian: 81 75-84: African American: 18 3 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 97 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: Female: 60 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 97 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 71 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 48 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 83 2 Greatest Economic Need (Minority): Total: 97 11 Greatest Economic Need (Non-Minority): 56 Greatest Economic Need (Minority Status Unknown): 2

Fiscal Year: 2016-2017

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	1	0	0	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	2	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	3	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	2	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	50	38	10	6		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	3	1		
E3. Other Housing:	3	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	2	0	0		
F2. Supplemental Security Income (SSI):	2	1	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	1	1		

Fiscal Year: 2016-2017

Q			

PSA: 2 AAA Name	PSA 2 Area Age	ncy on Aging	g				
AAA Contact Name:			AAA Contact Phon	e:		AAA Contact Email:	
Provider Name: Legal Serv	ices of Northern C	alifornia		Coun	ty(ies): Lassen, M	odoc, Shasta, Siskiyot	ı and
Provider Contact Name: Cath	y Cobbaert		Provider Contact P	hone: <i>530 646</i>	-4079	Provider Contact Email	ccobbaert@lsnc.net
DIVIDUAL RIGHTS							
G1. Immigration/Naturalization	:	0		0	0	0	
G2. Elder Abuse/Neglect/Explo	itation:	0		0	0	0	
G3. Other Individual Rights:		2		1	3	0	
ISCELLANEOUS							
H1. Estate Planning/Wills/Trus	ts:	23		23	0	0	
H2. Advance Health Care Direct	tives (AHCD):	0		0	0	0	
H3. Financial Powers of Attorn	ey:	0		0	0	0	1
H4. Other Miscellaneous:		0		0	0	0	
TOTAL CASES OPEN	ED IN QUARTER:	115	TOTAL CA	ASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE	
			TOTAL CO AND AD		FOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				95	21	9	
TOTAL ESTIMATED	CASE WORK HOU	RS SPENT:	527				
	OUTREACH	I/COMMUNI	TY EDUCATION A	CTIVITIES DAT	ΓΑ		
	301112101						
TOTAL # O	F SPECIAL OUTRI	EACH ACTIV	TITIES IN THE QUA	ARTER:	0		
TOTAL ESTIMATED # OF SPE	CIAL OUTREACH	ACTIVITY HO	OURS IN THE QUA	RTER:	0		
INFO	RMATION ON COI	MMIINITY I F	EGAL EDUCATION	I PROGRAMS	ACTIVITIE		
				Targeted Au		Est # of Est.	
Date Location (If Applicable)	Topic					Participants Hours	
Date Location		rices		Staff		Participants Hours 38 2	

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 915

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 60 Caucasian: 128 75-84: African American: 30 1 85+: Native American/Native Alaskan: 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 150 Asian Indian: **CLIENT GENDER** Cambodian: Male: 55 Chinese: Female: 93 Filipino: Client Declined to Provide Information: 2 Japanese: 0 Total: 150 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 103 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 73 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 7 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 61 0 Greatest Economic Need (Minority): Total: 18 150 Greatest Economic Need (Non-Minority): 96 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	12	12	0	0	
A2. Contracts/Warranties:	9	6	0	0	
A3. Other Consumer/Finance:	6	0	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	5	1	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	0	0	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	56	25	10	6	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	7	4	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	3	0	0	
F2. Supplemental Security Income (SSI):	7	3	0	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2016-2017

3/18/17

Glenn Co.

Quarter: 3										
PSA: 3	AAA Name: Area	a 3								
AAA Contact Name:			AAA	Contact Phone	e:		AAA Contact	Email:		
Provider Name	: Legal Services o	f Northern Cal	ifornia		Co	unty(ies): Butte, Col	usa, Glenn, Pl	lumas, Tehan	1	
Provider Contac	t Name: <i>Jennifer H</i>	affner or Barba	ara Sega Provid	der Contact Ph	none: <i>530</i> 3	345-9491	Provider Cont	act Email: <i>jha</i>	nffner@LSNC.net o	r bse
INDIVIDUAL RIGHTS										
G1. Immigration	n/Naturalization:		3		1	1		0		
G2. Elder Abuse	/Neglect/Exploitation	: [0		0	0		0		
G3. Other Indivi	dual Rights:		1		1	1		0		
MISCELLANEOUS		_								
H1. Estate Plann	ning/Wills/Trusts:		13		5	3		0		
H2. Advance He	alth Care Directives (AHCD):	6		2	3		0		
H3. Financial Po	wers of Attorney:		6		3	3		0		
H4. Other Misce	llaneous:		0		0	0		0		
TOTAL (CASES OPENED IN	QUARTER:	150	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE		
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEG			
				AND ADV	75	ADD. SERVICES	REPRESENTA	7		
					/5] 31	1	/		
TOTAL	ESTIMATED CASE	WORK HOURS	S SPENT:	883						
		OUTREACH/O	COMMUNITY ED	DUCATION AC	TIVITIES I	DATA				
		INFORMAT	ION ON SPECIA	AL OUTREAC	H ACTIVIT	IES				
	cation Applicable)	Type of Outre	ach Activity		Groups To Outreach	argeted By		Est. Hours		
1/11/17 Bu	tte Co.	Catalyst DV C	enter Volunteer	Training	Providers		25	2.5		
1/18/17 Bu	tte Co.		to Community m can Family & Cu		All		21	2.5		
2/22/17 Bu	tte Co.	Presentation	to Behavioral He	alth Staff	Providers		40	1.5		
2/27/17 Bu	tte Co.	CLIC Housing	Interns Training	9	Providers		11	1		
3/1/17 Bu	tte Co.	Presentation	to Stonewall Allia	ance	All		2	1		

All

20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 15 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Tabled at Naturalization Clinic

Fiscal Year: 2016-2017

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Date	Location (If Applicable)	Topic	Targeted Audience	Est # Partic		Est. Hours
1/23/17	Tehama Co.	Elder Services Coordinating Council	Providers		9	4.5
2/2/17	Butte Co.	Multidisciplinary Team Meeting	Providers		22	3
3/2/17	Butte Co.	Multidisciplinary Team Meeting	Providers		12	2.5
3/15/17	Tehama Co.	Presentation on POAs\$/AHCD	Seniors		6	3.5
3/29/17	Butte Co.	Fair Housing and Tenants Rights Clinic	All		35	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 207

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 65-74: Caucasian: 45 63 75-84: African American: 21 5 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 108 Asian Indian: **CLIENT GENDER** Cambodian: Male: 44 Chinese: Female: 64 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 108 Korean: 0 Laotian: 2 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 72 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 54 Institutionalized: Samoan: 0 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 17 Race Unknown/Some Other Race: 35 Client Declined to Provide Information: Rural: 24 0 Greatest Economic Need (Minority): Total: 37 108 Greatest Economic Need (Non-Minority): 46 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	26	19	6	0	
A2. Contracts/Warranties:	5	4	1	1	
A3. Other Consumer/Finance:	8	7	1	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	1	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	4	4	0	
D2. Medicare:	3	2	0	0	
D3. Other Health/Community Based Care:	2	0	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	59	39	15	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	1	1	
E3. Other Housing:	3	2	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	1	1	0	
F2. Supplemental Security Income (SSI):	8	5	2	1	
F3. Pensions/Retiree Benefits:	0	1	0	0	
F4. Other Income Maintenance:	4	1	1	0	

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Qu	ar	tei	r:	3
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A Contact Na	me:			AAA Co	ntact Phone:		AAA Contact Email:	
	Name: Legal Services	of Northern C	alifornia			ounty(ies): Yolo		
Provider C	ontact Name: Alysa Me	eyer		Provider	Contact Phone: 530	662-1065	Provider Contact Ema	il: ameyer@lsnc.net
VIDUAL RIGH	ITS							
G1. Immig	ration/Naturalization:			0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitation	on:		5	3	0	0	
G3. Other 1	Individual Rights:			8	5	3	0	
ELLANEOUS	S							
H1. Estate	Planning/Wills/Trusts:		1	1	8	3		
H2. Advanc	ce Health Care Directives	s (AHCD):		2	1	1	0	
H3. Financi	ial Powers of Attorney:			9	5	3	0	
H4. Other I	Miscellaneous:			0	0	0	0	
TO	TAL CASES OPENED II	N QUARTER:	1	75	TOTAL CASES CLO	SED IN QUARTER BY (CASE CLOSED CODE	
				_	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	-
					AND ADVICE	ADD. SERVICES	REPRESENTATION	
					117	43	7	
то	OTAL ESTIMATED CAS	E WORK HOU	RS SPEN	T:	117	43	, ,	
тс	OTAL ESTIMATED CAS			la.			,	
	TOTAL # OF SF	OUTREACH PECIAL OUTRILL OUTREACH	EACH ACT	NITY EDUC	197 CATION ACTIVITIES IN THE QUARTER:	DATA 0 0		I 1
	TOTAL # OF SF	OUTREACH PECIAL OUTRILL OUTREACH	EACH ACT	NITY EDUC	197 CATION ACTIVITIES IN THE QUARTER: IN THE QUARTER: DUCATION PROGRA	DATA 0 0	Est # of Est. Participants Hours	
TOTAL EST	TOTAL # OF SECIAL INFORMAL Location	OUTREACH PECIAL OUTREACH ATION ON CO	EACH ACTIVITY MMUNITY	NITY EDUC	197 CATION ACTIVITIES IN THE QUARTER: IN THE QUARTER: DUCATION PROGRA	O O O O O O O O O O O O O O O O O O O	Est#of Est.	
TOTAL EST	TOTAL # OF SFIMATED # OF SPECIAL INFORMAL Location (If Applicable)	OUTREACH PECIAL OUTREACH ATION ON CO Topic Foreclosure	EACH ACTIVITY MMUNITY Homeower Alternativ	NITY EDUC FIVITIES IN HOURS IN LEGAL ED	Targeted Targeted Targeted Targeted Targeted	DATA 0 0 MS/ACTIVITIE d Audience	Est # of Est. Participants Hours	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 429

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 9 60-64: Two or More Races: 65-74: Caucasian: 21 42 75-84: African American: 16 3 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 48 Asian Indian: **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 32 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 48 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 6 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 17 0 Greatest Economic Need (Minority): 3 Total: 48 Greatest Economic Need (Non-Minority): 16 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u> </u>			
A1. Bankruptcy/Debt Collection:	5	4	0	0
A2. Contracts/Warranties:	3	1	2	0
A3. Other Consumer/Finance:	2	3	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	1
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	0	1	1
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	5	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	2	4	0
E3. Other Housing:	0	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2016-2017

3/14/17

3/16/17

3/23/17

Daughters of Leisure

Yuba County Senior

Adventist Church

Center

Quarter: 3

PSA: 4	AAA Name: Are	ea 4 Agency on Ag	jing				
AAA Contact Na	ame:		AAA	Contact Phone:		AAA Contact Email:	
Provider I	Name: Yuba Sutter Leg	al Center		C	ounty(ies): Sutter and	d Yuba Counties	
Provider C	Contact Name: Susan To	wnsend	Provid	der Contact Phone: 530	742-8289	Provider Contact Emai	: susan@yslegal.comcastb
INDIVIDUAL RIGI	HTS						
G1. Immig	gration/Naturalization:		0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitation	n:	2	0	1	2	
G3. Other	Individual Rights:		1	0	0	0	
MISCELLANEOU	S						
H1. Estate	Planning/Wills/Trusts:		4	4	3	0	
H2. Advan	ce Health Care Directives	(AHCD):	11	3	4	0	
H3. Financ	cial Powers of Attorney:		2	1	0	0	
H4. Other	Miscellaneous:		0	0	2	0	
TO	TAL CASES OPENED IN	QUARTER:	54	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE	
		r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
				28	22	4	
т	OTAL ESTIMATED CASE	WORK HOURS	PENT:	429			
			Į.	DUCATION ACTIVITIES	DATA		
		00111271011700					
	TOTAL # OF SPI	ECIAL OUTREACI	ACTIVITIES	IN THE QUARTER:	0		
TOTAL EST	TIMATED # OF SPECIAL	OUTREACH ACTI	VITY HOURS	IN THE QUARTER:	0		
	INFORMA	TION ON COMMU	NITY LEGAL	EDUCATION PROGRA	MS/ACTIVITIE]
Date	Location (If Applicable)	Topic		Targeted	I Audience	Est # of Est. Participants Hours	
1/12/17	Yuba City Senior Center	Transferring Pro	perty	Seniors		2 1	
1/16/17	Daughters of Leisure	Trusts		Seniors		97 1.5	
2/6/17	Sirs	YSLC Services		Seniors		200 4	
2/9/17	Yuba County Senior Center	Medi-Cal Change	es	Seniors		23 2	

Seniors

Seniors

Seniors

94

6

15

0.25

Life Insurance Scams

Identity Theft Practices

Medi-Cal recovery Laws

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslegal.comcastb

8

13

3/28/17 Donner Trail Manor YSLC Services Seniors 12 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 187

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 570

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 46 Two or More Races: 65-74: Caucasian: 85 93 75-84: African American: 45 52 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 187 Asian Indian: **CLIENT GENDER** Cambodian: Male: 70 Chinese: Female: 117 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 187 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 121 Vietnamese: Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 124 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 12 Race Unknown/Some Other Race: 30 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 33 187 Greatest Economic Need (Non-Minority): 23 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	ie)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				,
A1. Bankruptcy/Debt Collection:	6	5	0	0
A2. Contracts/Warranties:	12	8	0	0
A3. Other Consumer/Finance:	7	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	1	0	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	82	67	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	9	6	1	1
INCOME MAINTENANCE				
F1. Social Security:	5	4	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	5	3	2	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

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7.1	ш	ırte	Sr.	2

PSA: 4	AAA Name: Ar	ea 4 Agency	on Aging						
AAA Contact Na	ame:		AAA	Contact Phone	e :		AAA Conta	act Email:	
Provider !	Name: Sacramento Se	enior Legal Se	ervices		Cou	unty(ies): Sacram	ento		
Provider C	Contact Name: Rachel E	Baca	Provi	der Contact Ph	none: <i>916 5</i>	51-2144	Provider C	ontact Email	: rbaca@lsnc.net
NDIVIDUAL RIG	HTS								
G1. Immiç	gration/Naturalization:		0		0		0	0	r
G2. Elder	Abuse/Neglect/Exploitation	on:	11		7		0	0	r
G3. Other	Individual Rights:		5		3		0	0	r
MISCELLANEOU	JS								_
H1. Estate	e Planning/Wills/Trusts:		20		13		0	0	-
H2. Advan	nce Health Care Directives	s (AHCD):	2		0		0	0	r
H3. Financ	cial Powers of Attorney:		2		0		0	0	
H4. Other	Miscellaneous:		0		0		0	0	
то	TAL CASES OPENED I	N QUARTER:	188	TOTAL CA	SES CLOSI	ED IN QUARTER B	CASE CLOS	SED CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL I		1
				AND AD\		ADD. SERVICES	REPRESE		<u> </u>
					136		9	3	
Т	OTAL ESTIMATED CAS	E WORK HO	URS SPENT:	540					
		OUTREAC	H/COMMUNITY E	DUCATION AC	TIVITIES D	ATA			
		INFORM	MATION ON SPECI	AL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Ou	utreach Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
1/17/17	UC Davis	Gave Law LSNC/SLH	students an overvie Services	ew of	Law Stude	ents		2.9	
3/1/17	LSNC Sacramento	Overview	of LSNC Services		Services P Students	Providers/UCD Medic	al	5 1.3	
3/7/17	Sacramento	Shared SL Communit	.H information/fliers cy Network Breakfas	at 2017 t	Service Pr	oviders		70 2.2	
	LSNC Sacramento	Overview	of LSNC service wit	h Senior Care		ith Alzheimer's & , seniors going into L	TC	1 0.4	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/30/17	Cordova Senior	Wills/Trusts	Seniors	12	2.9
2/21/17	LSNC Sacramento	Overview of SLH Services	LSNC Board Members	13	0.9
2/23/17	APS Sacramento	Overview of LSNC/SLH Services	APS Social Workers	40	8.2
2/27/17	Turning Point Community Program	Fair Housing & Implicit Bias	Services Providers	56	3.2
3/9/17	Hart Senior Center	Overview of LSNC Services	LGBT Seniors	8	1.9
3/15/17	ARC	Medical/Medicare	Gerontology Student	10	3.9
3/29/17	Sac Veterans Center	Health, Housing & Public Benefits	Veterans	4	1.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916 486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 808

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 39 Two or More Races: 65-74: 61 Caucasian: 122 75-84: African American: 35 4 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 146 Asian Indian: **CLIENT GENDER** Cambodian: Male: 49 Chinese: Female: 97 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 146 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 89 Vietnamese: 0 Homebound: Guamanian: 13 0 Lives Alone: Hawaiian: 102 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: 0 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 94 0 Greatest Economic Need (Minority): 7 Total: 146 Greatest Economic Need (Non-Minority): 67 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916 486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			·	
A1. Bankruptcy/Debt Collection:	8	10	0	0
A2. Contracts/Warranties:	16	15	0	0
A3. Other Consumer/Finance:	8	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	39	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	7	0	0
E3. Other Housing:	6	7	0	1
INCOME MAINTENANCE				
F1. Social Security:	8	8	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	7	0	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency o	n Aging			
AAA Contact Name: Dave Soto	AA	A Contact Phone: 916 486-187	76 AAA Con	tact Email: dsoto@a4aa.com
Provider Name: Legal Services of Northern Co	alifornia	County	(ies): Nevada, Placer, Sie	rra
Provider Contact Name: W.H.(Herb) Whitaker	Pro	ovider Contact Phone: 530 217-4	1026 Provider	Contact Email: hwitaker@lsnc.net
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	7	0	0
G3. Other Individual Rights:	4	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	30	26	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0
TOTAL CASES OPENED IN QUARTER:	147	TOTAL CASES CLOSED	N QUARTER BY CASE CLO	OSED CODE
				LEGAL ENTATION
		146	0	1
TOTAL ESTIMATED CASE WORK HOLD	DC CDENT.	750		

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		OUTREACH/COMMUNITY EDUCATION A	CTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREAG	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
1/3/2017	Lincoln	Planning and Prep for CIA with KidsFirst	Community agencies involved with Grandparenting	20 1
1/3/2017	Auburn & Nevada City	Planning and Prep for CIA with Nevada County agencies	Support services for Old Adults and their families	100 1
1/5/2017	Roseville, CA	*CIA/Presentation Community Agency Multidisciplinary Team Meeting*	Law Enforcement and other community agencies	20 3
1/24/2017	Lincoln	*CIA/Presentation to KidsFirst*	Grandparents and agency supporting Grandparents	13 2
2/2017	Auburn	Planning and Prep for Nevada County community Presentations	Seniors, Families & Service Providers	100 6
2/2017	Auburn	Planning and Prep for Placer County Community Presentations	Seniors, Families Service Providers	0 4
2/2017	Nevada City	Planning and Prep for CIA with Nevada County Adult Protective Services	Support Services for Older Adults	13 2

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916 486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwitaker@lsnc.net

2/2017	Grass Valley	Planning and Prep for CIA with Hospitality House	Support services for Older Adults	10	L	
2/2017	Nevada City	Planning and prep for CIA with various organizations in Nevada County	Support Services for Older Adults	10		
2/15/2017	Grass Valley	*CIA/Presentation to Nevada County Domestic Violence and Sexual Assault Coalition*	Support Services for Older Adults	2		
2/16/2017	Placer County Dept. of Education, Auburn	*Participate in Placer Community Network Senior Forum CIA*	Seniors and community Service Providers	30		_
2/23/17	Grass Valley	*CIA/Presentation to Nevada Count Adult Protective Services*	Support services for Older Adults	13		
3/20/2017	Nevada City	Planning and Prep for Nevada County Presentations	Nevada Count Older Adults	10		
3/20/2017	Auburn	Planning and Prep for Nevada County Community Presentations	Seniors, Families and Service Providers	100		
3/21/2017	Auburn	Attend Placer County Older Adult Advisory Commission Mtg	Placer Older Adults	2		
3/2017	Auburn	Planning and Prep for Placer County Community Presentations	Seniors, Families and Service Providers	100		
3/30/2017	Rocklin	*CIA/Presentation to Placer County DHSS Senior Peer Counselors*	Senior Peer Counselors	10		
3/2017	Auburn	Telephone information to Placer agencies, VA & families	Senior Service Providers &	4		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415 473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Dlevin@legalaidmarin.org

82

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 455

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 35 Caucasian: 62 75-84: African American: 17 4 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 84 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 36 Chinese: Female: 48 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 84 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 38 Vietnamese: 0 Homebound: Guamanian: 16 0 Lives Alone: Hawaiian: 46 Institutionalized: Samoan: 23 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 13 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 4 4 Greatest Economic Need (Minority): Total: 72 14 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415 473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Dlevin@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		2	8	3	0		
A2. Contracts/Warranties:		4	3	0	0		
A3. Other Consumer/Finance:		0	1	0	0		
EMPLOYMENT							
B1. Discrimination:		1	0	0	0		
B2. Other Employment:		3	3	0	1		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0		
C2. Conservatorship:		0	0	0	0		
C3. Other Family:		0	1	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	0	0	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		1	1	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		32	14	7	6		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	2	0	0		
E3. Other Housing:		4	1	1	0		
INCOME MAINTENANCE							
F1. Social Security:		0	0	0	0		
F2. Supplemental Security Income (SSI):		0	0	1	0		
F3. Pensions/Retiree Benefits:		0	0	0	О		
F4. Other Income Maintenance:		4	4	0	0		

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5 AAA Name: Marin County Di	vision of Aging a	and Adult Services				
AAA Contact Name: Ana Bagtas	AAA Contact Phone: 415 473-6947			AAA Contact Email: abagtas@marincounty.org		
Provider Name: Legal Aid of the North Bay	County(ies): Marin County					
Provider Contact Name: David Levin	Provider Contact Phone: 415 492-0230 ext 303			Provider Contact Email: Dlevin@legalaidmari		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0		
G3. Other Individual Rights:	21	4	1	4		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	12	14	2	0		
H2. Advance Health Care Directives (AHCD):	0	0	0	0		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	0	0	0	0		
TOTAL CASES OPENED IN QUARTER:	84	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		56	15	11		
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	455				
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
TOTAL # OF SPECIAL OUTR	EACH ACTIVITIES	S IN THE CHAPTED:	-			
TOTAL ESTIMATED # OF SPECIAL OUTREACH			0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITITIOON	O III IIIL GOAIIILA.	0			
TOTAL # OF COMMUNITY LEGAL EDUCA	TION PROGRAMS	S IN THE QUARTER:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL ED			0			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 3

Total Units of Service for Quarter (Unit=1 Hour): 484

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 19 Caucasian: 2 75-84: African American: 15 3 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 51 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: 17 Female: 29 Filipino: 8 Client Declined to Provide Information: 1 Japanese: 11 Total: 51 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 33 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 32 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 51 45 Greatest Economic Need (Non-Minority): 2 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *415 567-6255* Provider Contact Email: *eleong@apilegaloutreach.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0		
E3. Other Housing:	1	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	0	0	0		
F2. Supplemental Security Income (SSI):	8	0	0	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	3	0	0	0		

Fiscal Year: 2016-2017

Quarter: 3									
PSA: 6	AAA Name: Depa	ertment of Aging	and Adult S	Services AAA					
AAA Contact Name:	AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790				6790	AAA Contact Email: Michael.zaugg@sfgov.org			
Provider Name:	Nihonmachi Lega	l Outreach dba	API Legal Ou	ıtreach	Cou	inty(ies): San Franc	isco		
Provider Contact	Name: Esther Leo	ng	Provider Contact Phone: 415 567-6255			67-6255	Provider Contact Email: eleong@apilegaloutreach.		
INDIVIDUAL RIGHTS									
G1. Immigration/	Naturalization:		6		0	0		1	
G2. Elder Abuse/	Neglect/Exploitation:		6		0	0		0	
G3. Other Individ	lual Rights:		0		0	0		0	
MISCELLANEOUS									
H1. Estate Planni	ng/Wills/Trusts:		13		0	0		0	
H2. Advance Hea	Ith Care Directives (A	AHCD):	0		0	0		0	
H3. Financial Pov	vers of Attorney:		3		0	0		0	
H4. Other Miscell	aneous:		8		0	0		0	
TOTAL C	ASES OPENED IN (QUARTER:	55	TOTAL CASI	ES CLOSE	D IN QUARTER BY C	ASE CLOSE	D CODE	
		,		TOTAL COUN		TOTAL LIMITED	TOTAL LEG		
				AND ADVI		ADD. SERVICES	REPRESENTA		
					0	0		3	
TOTAL I	ESTIMATED CASE V	WORK HOURS	SPENT:	484					
		OUTREACH/CC	MMUNITY E	DUCATION ACT	IVITIES D	ATA			
		INFORMATIO	N ON SPECI	AL OUTREACH	ACTIVITIE	S			
Date Loca	ation	Type of Outread	h Activity		Groups Ta	rgeted By		Est.	
(If Ap	oplicable)			(Outreach		People Reached	Hours	
-, -,	Eldr Abuse ensic Center	Outreach Prese	ntation		Service Pro	oviders	23	1.5	
	TOTAL # OF SPE	CIAL OUTDEAC	⊔ ∧∩TIVITIES	S IN THE OHAD	TED:				
TOTAL ESTIMATI	ED # OF SPECIAL C					2			
TOTAL ESTIMATI									
		ION ON COMMU	INITY LEGAL						
Date Loca (If Ap	ation oplicable)	Topic		-	Γargeted A	udience	Est # of Participants	Est. Hours	
1/19/2017 API	LO	Linking Services with Other Community Organizations		ommunity	Staff		15	4	
1/24/2017 API	LO	API Elder Abuse	Task Force		Service Pro	oviders	14	13	
3/3/2017 SF I	Health Plan	Conservatorship	Training		Case Mana	ngers	15	15	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

4

57

3/7/2017 ECS Housing Rights for Elders General Public 40 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@laesf.org

Total Unduplicated Client Count for Quarter: 234

Total Cases Closed in Quarter: 322

Total Units of Service for Quarter (Unit=1 Hour): 2316

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 51 Two or More Races: 27 65-74: 114 Caucasian: 110 75-84: African American: 38 43 85+: Native American/Native Alaskan: 3 31 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 234 Asian Indian: 2 **CLIENT GENDER** Cambodian: 0 Male: 110 Chinese: 23 Female: 124 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 234 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 155 Vietnamese: 0 Homebound: Guamanian: 10 0 Lives Alone: Hawaiian: 127 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 25 6 Limited English: 38 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 12 Greatest Economic Need (Minority): Total: 234 86 Greatest Economic Need (Non-Minority): 51 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			·			
A1. Bankruptcy/Debt Collection:	20	11	11	7		
A2. Contracts/Warranties:	1	0	0	0		
A3. Other Consumer/Finance:	10	3	5	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	141	89	13	107		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	16	12	5	0		
F2. Supplemental Security Income (SSI):	12	13	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	2	0	0		

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Agin	g and Adult S	Services AAA					
AAA Contact Name: Michael Zaugg	AAA Contact Phone: 415 355-6790			AAA Contact Email: mie	chael.zaugg@sfgov.org		
Provider Name: Legal Assistance to the Elderly	derly County(ies): San Francisco						
Provider Contact Name: Laura Slade Chiera	Provider Contact Phone: 415 757-4507			Provider Contact Email:	lchiera@laesf.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	25	4	1	12			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	2	0	0	1			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	5	19	2	2			
TOTAL CASES OPENED IN QUARTER:	234	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE			
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION							
		153	39	130			
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	2316					
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1							

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

79

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 645

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 27 Caucasian: 1 75-84: African American: 3 0 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 7 Total: 56 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: 44 Female: 25 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 56 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 13 Vietnamese: 3 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 48 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 56 44 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Co		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			·	
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	40	0	12
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org Provider Name: Asian Americans Advancing Justice - Asian law Caucus County(ies): San Francisco Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-**INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 21 20 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 0 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 2 1 0 TOTAL CASES OPENED IN QUARTER: 56 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 66 0 13 TOTAL ESTIMATED CASE WORK HOURS SPENT: 630

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached					
1/13/17	San Francisco Chinatown	Meeting CCDC staff	CCDC	0 3					
2/8/17	San Francisco Chinatown	KYR training: Talk about tenants rights	Members of Chinatown Tenants Association	30 3					
2/21/17	San Francisco Pacific Heights	Community Forum ad Tabling Event - EO's on Immigration	Jewish Community Center of San Francisco	40 3					
3/15/17	San Francisco Agesong	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization within the partners	Asian Pacific Islander Community Partners	20 3					
3/15/17	San Francisco Chinatown		Chinatown Tenants Association	40 3					

Fiscal Year: 2016-2017

PSA: 6	AAA Name: Department	of Aging and Adult Services AAA		
AAA Contact Name:	: Michael Zaugg	AAA Contact Phone: 4	115 355-6790	AAA Contact Email: michael.zaugg@sfgov.org
Provider Nam	ne: Asian Americans Advanc	ing Justice - Asian law Caucus	County(ies):	San Francisco
Provider Conta	act Name: <i>Irma Aronce, Gran</i>	ts and Admini Provider Contact Phone	e: 415 896-1701	Provider Contact Email: irmaa@advancingjustice-
TOTAL ESTIMA	ATED # OF SPECIAL OUTREA	CH ACTIVITY HOURS IN THE QUARTE	: R : 15	
TOTAL #	OF COMMUNITY LEGAL EDU	ICATION PROGRAMS IN THE QUARTE	:R: 0	
TOTAL ESTIMAT	ED # OF COMMUNITY LEGAL	EDUCATION HOURS IN THE QUARTE	:R: 0	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esp., & Maria Vict Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 683

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 7 Caucasian: 5 75-84: African American: 8 1 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 31 Asian Indian: **CLIENT GENDER** Cambodian: Male: 14 Chinese: Female: 17 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 31 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 8 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 1 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 25 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 31 10 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esp., & Maria Vict Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	5	2	3	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	4	2	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	6	2	3	0	
F2. Supplemental Security Income (SSI):	7	1	4	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2016-2017

PSA: 6 AAA Name: Dep	partment of Aging and Adult	Services AAA				
AAA Contact Name: Michael Zaugg	AAA	A Contact Phone	e: 415 355	-6790	AAA Contact Email: mid	chael.zaugg@sfgov.org
Provider Name: La Raza Centro	Legal, Inc.		Co	unty(ies): City & Cou	ınty of San Francisco	
Provider Contact Name: Ryan Knu	tson, Esp., & Maria Vict Pro	vider Contact Ph	none: 415 5	53-3408	Provider Contact Email:	ryan@lrcl.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	3		1	0	0	
G2. Elder Abuse/Neglect/Exploitation	n: 0		0	0	0	
G3. Other Individual Rights:	0		0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	4		2	2	0	
H2. Advance Health Care Directives	(AHCD): 0		0	0	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	2		2	0	0	
TOTAL CASES OPENED IN	QUARTER: 31	TOTAL CA	SES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE	
		TOTAL COL	_	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		7.11.12 7.12	12	12		
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	653				
	OUTREACH/COMMUNITY I	EDUCATION AC	TIVITIES D	ATA		
	INFORMATION ON SPEC	CIAL OUTREAC	H ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activity		Groups Ta Outreach		Est # of Est. People Hours Reached	
Monthly Lat 30th Street Senior Center Monthly Lat Center Center	Met with community care privarious areas such as medicine home supportive care, hosp counseling, public services, fraud and abuse prevention intercultural communication management of services on Presented summary of services that the Senior Law provides, common legal proorganizing efforts around the legal resolutions, and suppositivolvement in community in neighborhood	cal care, in- pice, social services, and and ice a month ices that La , including v program blems, nose problems, ort of police		of Tenderloin	100 10	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

AA Contact Name:	Michael Zaugg	AAA Contact Phone	e: 415 355-6790	AAA Contact Email: michael.zaugg@sfgov.org
Provider Name	e: La Raza Centro L	.egal, Inc.	County(ies): City & C	County of San Francisco
Provider Contac	t Name: <i>Ryan Knut</i>	son, Esp., & Maria Vict Provider Contact Pr	none: 415 553-3408	Provider Contact Email: ryan@lrcl.org
Monthly	Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elect representatives of San Francis	
	TOTAL # OF SPE	CIAL OUTREACH ACTIVITIES IN THE QUA	RTER: 3	
TOTAL ESTIMAT	TED # OF SPECIAL	OUTREACH ACTIVITY HOURS IN THE QUA	RTER: 30	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 277

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 1289

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 65-74: 119 Caucasian: 204 75-84: African American: 90 36 85+: Native American/Native Alaskan: 23 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 277 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 70 Chinese: 6 Female: 207 Filipino: 11 Client Declined to Provide Information: 0 Japanese: Total: 277 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 99 Vietnamese: Homebound: Guamanian: 19 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 6 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 10 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 43 3 Greatest Economic Need (Minority): Total: 277 33 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	7	7	0	0	
A2. Contracts/Warranties:	8	8	2	1	
A3. Other Consumer/Finance:	27	22	3	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	43	29	15	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	5	3	1	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2016-2017

Quarter: 3

uarter: 3						
	g and Adult Serv		-County Employment ar	nd Human Services De	•	
			Contact Phone:	······································	AAA Contact Email:	
Provider Name: Contra Costa Seni	_		der Contact Phone: <i>925 6</i>	unty(ies): Contra Co		. W h O t
Provider Contact Name: Verna Haas		Provid	der Contact Phone: 925 6	009-7900	Provider Contact Email:	Verna.haas@ccsls.org
NDIVIDUAL RIGHTS	_					
G1. Immigration/Naturalization:	<u> </u>	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		6	5	3	1	
G3. Other Individual Rights:	J	0	0	0	0	
IISCELLANEOUS		12				
H1. Estate Planning/Wills/Trusts:	, LICE)	19	14	10	0	
H2. Advance Health Care Directives (A	AHCD):	137	14	123	0	
H3. Financial Powers of Attorney:	_	0	0	0	0	
H4. Other Miscellaneous:		19	19	1	0	
TOTAL CASES OPENED IN G	QUARTER:	277	TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			127	158	6	
TOTAL ESTIMATED CASE V	WORK HOURS S	PENT:	1273			
		Į*	DUCATION ACTIVITIES I) ATA		
	OOTHLAOH/OOI	MINIOIAITI ED	OOATION ACTIVITIES I	ZATA		
TOTAL # OF SPEC	CIAL OUTREACH	ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL O	UTREACH ACTI	VITY HOURS	IN THE QUARTER:	0		
INFORMATI	ON ON COMMU	NITY LEGAL	EDUCATION PROGRAM	/IS/ACTIVITIE		
				Audience	Est # of Est.	
Date Location (If Applicable)	Topic		rargeteu	rtadionio	Participants Hours	
(If Applicable)	Availability of leg	al svcs.	Seniors	, idaionido	Participants Hours 60 2	
(If Applicable)		al svcs.		, addition		
(If Applicable) 1/13/17 Brentwood, CA	Availability of leg		Seniors	, addiction	60 2	
(If Applicable) 1/13/17 Brentwood, CA 1/11/17 Concord, CA 2/8/17 Pleasant Hill, CA	Availability of leg		Seniors Seniors	, addiction	60 2 9 2.3	
(If Applicable) 1/13/17 Brentwood, CA 1/11/17 Concord, CA 2/8/17 Pleasant Hill, CA	Availability of leg AHCDs Legal services fo		Seniors Seniors Seniors	, addiction	60 2 9 2.3 20 3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 805

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 55 Caucasian: 71 75-84: African American: 31 12 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 131 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 53 Chinese: Female: 78 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 131 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 63 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 74 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 4 Limited English: 21 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 10 11 Greatest Economic Need (Minority): Total: 131 42 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 4

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc*.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	9	5	0	1	
A2. Contracts/Warranties:	4	3	1	1	
A3. Other Consumer/Finance:	4	0	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	1	
C3. Other Family:	0	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	36	25	13	1	
D2. Medicare:	4	2	0	0	
D3. Other Health/Community Based Care:	2	1	2	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	47	31	1	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0	
E3. Other Housing:	4	4	0	0	
INCOME MAINTENANCE					
F1. Social Security:	7	3	2	2	
F2. Supplemental Security Income (SSI):	12	6	5	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	3	0	0	

Fiscal Year: 2016-2017

rter: 3					
A Contact Name: Michelle Makino Makino	,	cy on Aging AA Contact Phone: 650	0 573-3527	AAA Contact Email: m .	makino@smcgov org
Provider Name: Legal Aid Society of S		ar contact Hone.	County(ies): San Ma		manno@smogov.org
Provider Contact Name: <i>M. Stacey Haw</i>		ovider Contact Phone: <i>E</i>			l: mshawver@legalaidsmo
VIDUAL RIGHTS					
G1. Immigration/Naturalization:	0		0	0 0	
G2. Elder Abuse/Neglect/Exploitation:	10		3	5 0	
G3. Other Individual Rights:	1		0	1 0	
CELLANEOUS	-	r	,	,	
H1. Estate Planning/Wills/Trusts:	4		3	0 0	
H2. Advance Health Care Directives (AHCI	0):		0	0 0	
H3. Financial Powers of Attorney:	0		0	0 0	
H4. Other Miscellaneous:	6		5	0 0	
TOTAL CASES OPENED IN QUA	RTER: 154	TOTAL CASES C	LOSED IN QUARTER E	BY CASE CLOSED CODE	
	131	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	4
		AND ADVICE	ADD. SERVICES	REPRESENTATION	<u>-</u>
TOTAL FOTULTED 0.05 WO	DIVIDO ODENT		96	31 8	
TOTAL ESTIMATED CASE WOR	, r	779			_
OU'	TREACH/COMMUNITY	' EDUCATION ACTIVITI	ES DATA		
II.	NFORMATION ON SPE	ECIAL OUTREACH ACT	IVITIES		
Date Location Typ (If Applicable)	e of Outreach Activity	Grou Outre	ps Targeted By each	Est # of Est. People Hours Reached	
3/10/17 South San Francisco Sou	uth San Francisco Senio	or Health Fair Senio	ors	500 4	
		IES IN THE QUARTER:			
TOTAL ESTIMATED # OF SPECIAL OUT	REACH ACTIVITY HOL	JRS IN THE QUARTER:	4		
INFORMATION	ON COMMUNITY LEG	AL EDUCATION PROG	RAMS/ACTIVITIE		
Date Location Top (If Applicable)	pic	Targe	eted Audience	Est # of Est. Participants Hours	
1/6/17 San Jose Cal	Fresh Eligibility	Seco	nd Harvest Food Bank S	taff 17 2	
1/12/17 San Mateo Hea	alth Coverage Unit Mee	ting	nty staff and stakeholder	s 50 2	
	· · · · · · . · · . · · · · · · · · · · · · · · · · · · ·				1
1/18/17 Half Moon Bay Ser	niors Scams	Seni	ors	12 2	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

2/13/17	San Mateo	Commission on Aging	Stakeholders	30	2
2/17/17	South San Francisco	Health Plan of San Mateo training	HPSM staff	50	2
2/18/17	San Mateo	Elder Abuse	Aging & Adult Services	10	1
3/2/17	South San Francisco	HPSM Consumer Advisory Committee	Stakeholders	20	2
3/8/17	Radio Broadcast	Senior Scams	radio audience	200	1
3/13/17	Belmont	Commission on Aging	Stakeholders	30	2
3/17/17	South San Francisco	CalMediConnect Advisory Committee	Stakeholders	15	3
3/28/17	San Mateo	Commission on Aging	Stakeholders	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org/

40

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1742

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 22 35 Caucasian: 75-84: African American: 12 15 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 62 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 19 Chinese: Female: 43 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 0 Total: 62 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 19 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 14 0 Limited English: Race Unknown/Some Other Race: 14 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 19 62 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org/

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem C		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		1	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		10	1	5	7
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		6	1	0	0
D2. Medicare:		8	1	3	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		1	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		1	3	0	0
F2. Supplemental Security Income (SSI):		10	1	5	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	1	0	0

Fiscal Year: 2016-2017

Quarter: 3									
PSA: 9	AAA Name: Ala	meda County	Area Agency or	n Aging					
AAA Contact Na	ame: Belinda Llaguno,	Program Fin	ancia AAA	Contact Phon	e: <i>510 577</i>	<i>'-3533</i>	AAA Contact Email: bllaguno@acgov.org		
Provider	Name: Legal Assistanc	e for Seniors			Co	unty(ies): Alameda	County		
Provider 0	Contact Name: Lenora Me	erlander/Jam	es Treggia Prov	ider Contact P	hone: <i>510 8</i>	32-3040	Provider Con	lmerlander@lashicap.org/	
INDIVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		8		0	0		2	
G2. Elder	Abuse/Neglect/Exploitation	ո:	16		2	1		4	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		0		0	0		0	
H2. Advar	nce Health Care Directives	(AHCD):	0		0	0		0	
H3. Financ	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		3		2	0		0	
TO	TAL CASES OPENED IN	QUARTER:	64	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL CO		TOTAL LIMITED	TOTAL LEG		
				AND AD		ADD. SERVICES	REPRESENTA		
					13	14	1	13	
Т	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	1575					
		OUTREACH	I/COMMUNITY E	DUCATION A	CTIVITIES D	DATA			
		INFORM	ATION ON SPEC	IAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Out	reach Activity		Groups Ta	argeted By	Est # of People	Est. Hours	
	(II Applicable)						Reached		
3/17/17	Alta Mira - Hayward, CA	Senior Fair			Seniors		30	5.75	
	TOTAL # OF CD	ECIAL OUTD	EACH ACTIVITIE	C IN THE OU	DTED.				
TOTAL FO			EACH ACTIVITIES			1			
IOIALES	TIMATED # OF SPECIAL					6			
	INFORMA	TION ON CO	MMUNITY LEGAL	_ EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of Participants	Est. s Hours	
1/11/17	Olive Tree Plaza - CE Site	Seniors' Gu Me the \$	ide to Public Bene	fits: Show	Seniors		15	6.8	
1/13/17	San Leandro Senior Community Center	Create a Se	ecure Future		Seniors a	nd Providers	16	10.5	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org/

1/17/17	Acts Full Gospel Church - CE Site	General LAS	Seniors	15 3
1/18/17	Ruggieri Senior Center - CE Site	General LAS	Seniors	12 6
1/25/17	Kaiser San Leandro - CE Site	General LAS	Senior Service Provider	4
2/2/17	Livermore Public Library - CE Site	Medicare Alert	Seniors	15
2/7/17	Arbor Vista Senior Housing - CE Site	Keeping Elders Safe	Seniors	6
2/8/17	Pleasanton, CA	General LAS	Seniors	8
2/14/17	sojourner Truth Manor - CE Site	General LAS	Seniors	8
2/15/17	Alta Mira	General LAS	Seniors	9
2/15/17	Alameda Library - CE Site	General LAS	Seniors	17 3
2/15/17	Amistad Housing - CE Site	General Las	Seniors	17 3
2/15/17	Amistad Housing CE Site	General LAS	Seniors	7
2/21/17	Emeryville Senior Center - CE Site	General LAS	Seniors	13
2/22/17	St. Mary's Garden - CE Site	General LAS	Seniors	24
2/27/17	Helios Cornier Apts Satellite Housing - CE Site	keeping Elders Safe	Seniors	10 4
2/28/17	Mastick Senior Center - CE Site	General LAS	Seniors	9
3/2/17	Livermore Public Library - CE Site	General LAS	Seniors and Caregivers	28
3/3/17	Marriott City Center Oakland Hotel - CE Site	keeping Elders Safe	Senior Service Provider	17 5
3/10/17	San Leandro Adult School - CE Site	Stepping up to the Plate	Caregiver of Minors	12

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org/

3/14/17	Mastick Senior Center - CE Site	Create a Secure Future	Seniors	9
3/14/17	Rose of Sharon Senior Homes - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	1
3/16/17	Harrison Street Senior Housing - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	16 6
3/16/17	Sutter VNA & Hospice	Seniors' Guide to Public Benefits: Show Me the \$	Seniors Service Provider	6
3/16/17	Harrison Street Senior Housing - CE site	Seniors's Guide to public Benefits: Show Me the \$	Seniors	7
3/23/17	St. Andrew's Manor - CE Site	General LAS	Seniors	15
3/24/17	Fremont, City of - CE Site	General LAS	Senior Service Provider	29
3/26/17	Fremont Gurdwara Sahib - CE Site	Citizenship for Seniors	Seniors	21
3/28/17	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	13
3/28/17	Retired Public Employees Assiciaation - Alamed County Chapter	General LAS	Seniors	25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 161

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408 350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 459

Total Cases Closed in Quarter: 454

Total Units of Service for Quarter (Unit=1 Hour): 2468

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 53 Two or More Races: 23 65-74: 180 Caucasian: 298 75-84: African American: 161 19 85+: Native American/Native Alaskan: 65 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 459 Asian Indian: 9 **CLIENT GENDER** Cambodian: 2 Male: 170 Chinese: 41 Female: 289 Filipino: 12 Client Declined to Provide Information: 0 Japanese: 8 Total: 459 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 195 Vietnamese: 9 Homebound: Guamanian: 18 0 Lives Alone: Hawaiian: 108 Institutionalized: Samoan: 11 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 53 9 Limited English: 94 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 3 7 Greatest Economic Need (Minority): Total: 98 459 Greatest Economic Need (Non-Minority): 65 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408 350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			8 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
A1. Bankruptcy/Debt Collection:	6	8	1	0
A2. Contracts/Warranties:	8	9	0	0
A3. Other Consumer/Finance:	23	22	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	4	3	1	0
C3. Other Family:	5	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	20	0	0
D2. Medicare:	10	6	0	0
D3. Other Health/Community Based Care:	8	3	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	25	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	30	29	4	0
INCOME MAINTENANCE				
F1. Social Security:	9	9	1	0
F2. Supplemental Security Income (SSI):	37	28	9	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	4	3	1	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408 350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: <i>Georgia Bacil, SALA</i>	Directing At	Provider Contact Phone: 408 2	295-5991	Provider Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	41	33	7	2
G3. Other Individual Rights:	3	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	98	71	11	0
H2. Advance Health Care Directives (AHCD):	37	22	20	0
H3. Financial Powers of Attorney:	48	23	24	0
H4. Other Miscellaneous:	23	23	0	0
TOTAL CASES OPENED IN QUARTER	R: 459	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL
		AND ADVICE	ADD. SERVICES	REPRESENTATION
		366	86	2

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			
1/4/17	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10 2			
1/1817	Santa Clara County Social Service Agency Office in San	Participate in County Public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Public Benefits Executive Meeting	12 3			
1/25/17	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	13 1			
1/25/17	Don Giovanni Restaurant in Mountain View	Attend meeting of Mountain View Kiwanis Foundation and Reach Out to Participants About SALA	Mountain View Kiwanis and non- profits serving Mountain View	55 2			
2/15/17 an	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	5			

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408 350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

2/23/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	2 1.5
3/1/17	Google Campus in Sunnyvale	Represent SALA at Event Sponsored by Silicon Valley Campaign for Legal Services	Legal Aid Agencies and Campaign members	30 2
3/7/17	Bay Area Legal Aid Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers on Public Benefits Task Force	10 1.9
3/16/17	Santa Clara County Social Service Agency Office in San	Participate in Public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Executive Meeting	20 1.5
3/17/17	Santa Clara County Family Justice Center in San Jose	Participate in County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, providers and Legal Aid agencies on DVRT	34 6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	N PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
2/1/17	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	55 10.4
2/6/17	Cupertino Senior Center	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	30 2.
2/17/17	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	8 1
3/1/17	POSSO (Portuguese Organization for Social Services) in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities	Senior participants at the POSSO center	40 4.
3/8/17	Alma Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	41 12.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 174

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Olga Ramirez Provider Contact Phone: 209 644-2636 Provider Contact Email: oram@elconcilio.org

Total Unduplicated Client Count for Quarter: 324

Total Cases Closed in Quarter: 345

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 74 Two or More Races: 137 65-74: 101 Caucasian: 57 75-84: African American: 81 9 85+: Native American/Native Alaskan: 30 Asian/Pacific Islander Client Declined to Provide Information: 38 Total: 324 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 164 Chinese: Female: 160 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 324 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 38 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 10 Limited English: 221 Race Unknown/Some Other Race: 65 Client Declined to Provide Information: Rural: 4 46 Greatest Economic Need (Minority): Total: 81 324 Greatest Economic Need (Non-Minority): 61 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Olga Ramirez Provider Contact Phone: 209 644-2636 Provider Contact Email: oram@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	1	0	10	0
A3. Other Consumer/Finance:	4	0	28	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	11	0
D2. Medicare:	0	0	22	0
D3. Other Health/Community Based Care:	2	0	6	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	0	9	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	9	0
E3. Other Housing:	1	0	24	0
INCOME MAINTENANCE				
F1. Social Security:	6	0	29	0
F2. Supplemental Security Income (SSI):	1	0	13	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	3	0

Fiscal Year: 2016-2017

PSA: 11 AAA Name: San Joaquin Co	ounty-Department o	of Aging and Communit	y Services			
AAA Contact Name: Barbara Parrish	AAA (Contact Phone: 209 468	-1422	AAA Contact Email: bpa	arrish@sjgov.org	
Provider Name: Council for the Spanish Spe	aking	king County(ies): San Joaquin Provider Contact Phone: 209 644-2636 Provider Contact Email: oran				
Provider Contact Name: Olga Ramirez	Provid	der Contact Phone: 209 6	44-2636	Provider Contact Email:	oram@elconcilio.org	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	2	0		
G2. Elder Abuse/Neglect/Exploitation:	0	0	3	0		
G3. Other Individual Rights:	0	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	2	0	31	0		
H2. Advance Health Care Directives (AHCD):	2	0	8	0		
H3. Financial Powers of Attorney:	0	0	9	0		
H4. Other Miscellaneous:	14	0	123	0		
TOTAL CASES OPENED IN QUARTER:	41	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		0	345	0		
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	0				
OUTREAC	H/COMMUNITY ED	DUCATION ACTIVITIES D	ATA			
TOTAL # OF SPECIAL OUTR			0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0			
TOTAL # OF COMMUNITY LEGAL EDUCA			0			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209 532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 41

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 115

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: 20 Caucasian: 38 75-84: African American: 13 0 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 41 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 10 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 41 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 2 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 17 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 41 0 Greatest Economic Need (Minority): 2 Total: 41 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209 532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Lega Represent
DNSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	
A2. Contracts/Warranties:	4	7	0	
A3. Other Consumer/Finance:	4	7	0	
IPLOYMENT				
B1. Discrimination:	0	1	0	
B2. Other Employment:	0	0	0	
MILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	
C2. Conservatorship:	0	1	0	
C3. Other Family:	2	3	1	
ALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	
D2. Medicare:	1	0	0	
D3. Other Health/Community Based Care:	1	0	1	
DUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	16	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	6	0	
E3. Other Housing:	7	10	1	
COME MAINTENANCE				
F1. Social Security:	0	3	0	
F2. Supplemental Security Income (SSI):	0	0	0	
F3. Pensions/Retiree Benefits:	0	1	0	
F4. Other Income Maintenance:	3	0	0	

Fiscal Year: 2016-2017

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 VIDUAL RIGHTS			AA Contact Phor	, ,		Doreen Schmidt	
G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: G3. Other Individual Rights: G4. Estate Planning/Wills/Trusts: G5. ELLANEOUS H1. Estate Planning/Wills/Trusts: G5. H2. Advance Health Care Directives (AHCD): G6. G7. H3. Financial Powers of Attorney: G7. H4. Other Miscellaneous: G7. H5. H6. H6. H6. H6. H6. H6. H6. H6. H6. H6	Alpine, Amador, Calaveras, Mariposa,			_			
G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 9 4 SCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: 56 TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE ADD. S TOTAL COUNSEL ADD. S TOTAL CASES CLOSED IN QUARTER: TOTAL CASES C	Provider Contact Email: cdriver@ccstockton.o	ne: <i>209 532-7632</i>	rovider Contact F	Pr	Driver	act Name: <i>Catherine</i>	Provider Conta
G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 9 4 SCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: 56 TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE ADD. S TOTAL COUNSEL ADD. S TOTAL CASES CLOSED IN QUARTER: TOTAL CASES C					_		
G3. Other Individual Rights: SCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: TOTAL CASES OPENED IN QUARTER: TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER: TOTAL CASES	0 0	0		0	L		
H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL AND ADVICE TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE TOTAL CASES CLOSED IN QUARTER: TOTAL CASES CLOSED	0 0	3		0	ո։	se/Neglect/Exploitation	G2. Elder Abus
H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL AND ADVICE TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE TOTAL COUNSEL AND ADVICE ADD. S TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE ADD. S TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE ADD. S TOTAL CASES CLOSED IN QUARTER: TOTAL CAS	0 0	4		9		ividual Rights:	G3. Other Indiv
H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE ADD. S TOTAL ESTIMATED CASE WORK HOURS SPENT: TOTAL CASES CLOSED IN QUARTER: TOTAL CASES CLOSED					_		
H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: 56 TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE ADD. S TOTAL ESTIMATED CASE WORK HOURS SPENT: OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach 1/10/17 Catholic Charities Volunteer Open House Adultss 2/23/17 CC Parish Presentation Adults Seniors	3 0			6	<u> </u>	-	
TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL TOTAL AND ADVICE AND ADVICE TOTAL ESTIMATED CASE WORK HOURS SPENT: TOTAL ESTIMATED CASE WORK HOURS SPENT: INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted B Outreach Information On Special Outreach Type of Outreach Activity Groups Targeted B Outreach Information On Special Outreach Type of Outreach Activity Groups Targeted B Outreach Information On Special Outreach Type of Outreach Activity Groups Targeted B Outreach Information On Special Outreach Type of Outreach Activity Groups Targeted B Outreach Information On Special Outreach B Outreach Information Outreach B Outreach B Outreach Information Outreach B Outreach B Outreach Information Outreach B Outrea	1 0	0		1	(AHCD):		
TOTAL CASES OPENED IN QUARTER: 56 TOTAL CASES CLOSED IN QUARTER: TOTAL COUNSEL AND ADVICE 75 TOTAL ESTIMATED CASE WORK HOURS SPENT: 102 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach Outreach 1/10/17 Catholic Charities Volunteer Open House Adultss Presentation Adults Seniors	0 0				L		
TOTAL COUNSEL ADD. S TOTAL ESTIMATED CASE WORK HOURS SPENT: 102 TOTAL ESTIMATED CASE WORK HOURS SPENT: 102 TOTAL ESTIMATED CASE WORK HOURS SPENT: 102 TOTAL ADD. S	1 0	5		5		cellaneous:	H4. Other Misc
TOTAL ESTIMATED CASE WORK HOURS SPENT: 102 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach 1/10/17 Catholic Charities Volunteer Open House Adultss 2/23/17 CC Parish Presentation Adults 3/10/17 Groveland Community Agencies Mtg. Seniors	ARTER BY CASE CLOSED CODE	S CLOSED IN QUA	TOTAL C	56	QUARTER:	. CASES OPENED IN	TOTAL
TOTAL ESTIMATED CASE WORK HOURS SPENT: 102 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted B Outreach Outreach Volunteer Open House Adultss 2/23/17 CC Parish Presentation Adults 3/10/17 Groveland Community Agencies Mtg. Seniors							
Date Location (If Applicable) Date Location (If Applicable) Location (If Applicable) Location (If Applicable) Volunteer Open House Adultss	11 0	75					
Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach 1/10/17			102	RS SPENT:	WORK HOUR	L ESTIMATED CASE	TOTAL
Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach 1/10/17 Catholic Charities Volunteer Open House Adultss 2/23/17 CC Parish Presentation Adults 3/10/17 Groveland Community Agencies Mtg. Seniors		VITIES DATA		r			
Date Location (If Applicable) Type of Outreach Activity Groups Targeted B Outreach 1/10/17 Catholic Charities Volunteer Open House Adultss 2/23/17 CC Parish Presentation Adults 3/10/17 Groveland Community Agencies Mtg. Seniors		ACTIVITIES	ECIAL OUTREA	ATION ON SPE	INFORMAT		
(If Applicable) Outreach 1/10/17 Catholic Charities Volunteer Open House Adultss 2/23/17 CC Parish Presentation Adults 3/10/17 Groveland Community Agencies Mtg. Seniors	Est # of Est.					ocation	Date Lo
2/23/17CC ParishPresentationAdults3/10/17GrovelandCommunity Agencies Mtg.Seniors	People Hours Reached			,	Maria and	f Applicable)	(If
3/10/17 Groveland Community Agencies Mtg. Seniors	10 4	Adultss		pen House	Volunteer Op	Catholic Charities	1/10/17 Ca
	8 1	Adults		n	Presentation	CC Parish	2/23/17 C
3/22/17 Twain Harte Rotary Presentation Adults	15 4	Seniors		Agencies Mtg.	Community A	Groveland	3/10/17 G
-, ,	20 4	Adults		n	Presentation	wain Harte Rotary	3/22/17 Tv
TOTAL # OF OPENIAL OUTPEANU ANTIVITIES IN THE QUARTER.	=	rep.	TIEO IN THE OH	TAGULAGTIVIT	FOLAL OUTDE	TOTAL # 05 0D	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:		-					
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:		TER: 13	URS IN THE QU	ACTIVITY HOU	OUTREACH A	ATED # OF SPECIAL	TOTAL ESTIMA

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

96

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1402

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 34 65-74: 43 Caucasian: 72 75-84: African American: 29 2 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 9 Total: 124 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 48 Chinese: Female: 76 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 124 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 17 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 2 Limited English: 17 Race Unknown/Some Other Race: 48 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 124 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	2	0	0	
A2. Contracts/Warranties:	3	0	5	0	
A3. Other Consumer/Finance:	12	9	1	2	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	3	3	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	3	0	0	
D2. Medicare:	2	1	0	0	
D3. Other Health/Community Based Care:	0	0	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	41	24	5	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0	
E3. Other Housing:	11	2	3	0	
INCOME MAINTENANCE					
F1. Social Security:	3	1	0	0	
F2. Supplemental Security Income (SSI):	4	5	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:	1	3	0	0	

Fiscal Year: 2016-2017

PSA: 13 AAA Name: Seniors Council	of Santa Cruz an	d San Benito Counties, I	nc.		
AAA Contact Name: Patty Talbott	AAA	AAA Contact Phone: 831-688-0400		AAA Contact Email: pattyt@seniorscouncil.org	
Provider Name: Senior Citizens Legal Service	s	Cou	ınty(ies): Santa Cru.	z and San Benito	
Provider Contact Name: Creighton Anthony Mendivil		der Contact Phone: 831-42	26-8824	Provider Contact Email: creightonmendivil@senic	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	2	1	1	0	
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0	
G3. Other Individual Rights:	1	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	3	1	0	
H2. Advance Health Care Directives (AHCD):	1	0	1	0	
H3. Financial Powers of Attorney:	8	2	2	0	
H4. Other Miscellaneous:	8	5	1	0	
TOTAL CASES OPENED IN QUARTER:	124	TOTAL CASES CLOSI	ED IN QUARTER BY C	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		71	21	4	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	1402			
OUTREACH	COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH #	ACTIVITY HOURS	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCAT	ION PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:					

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc. County(ies): Fresno and Madera

Provider Contact Name: Frank Huerta Provider Contact Phone: 510-758-1171 Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 230

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 28 Two or More Races: 65-74: 37 Caucasian: 54 75-84: African American: 11 13 85+: 3 Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 79 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 29 Chinese: Female: 50 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 79 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 28 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 9 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 9 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 79 39 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 2

Fiscal Year: 2016-2017

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc. County(ies): Fresno and Madera

Provider Contact Name: Frank Huerta Provider Contact Phone: 510-758-1171 Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	5	0	0	
A2. Contracts/Warranties:	1	1	0	0	
A3. Other Consumer/Finance:	6	6	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	65	59	3	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	0	1	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2016-2017

PSA: 14 AAA Name: Fresno-Madera	a Area Agency on A	ging			
AAA Contact Name: Adam Vinogradoff	AAA	AAA Contact Phone: 559-600-4405		AAA Contact Email: avinogradoff@fmaaa.org	
Provider Name: Central California Legal Ser	rvices Inc.	County	y(ies): Fresno and Made	era	
Provider Contact Name: Frank Huerta	Provid	der Contact Phone: 510-758-	1171 Provid	Provider Contact Email: fhuerta@centralcallegal.c	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	1	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	79	TOTAL CASES CLOSED	IN QUARTER BY CASE O	LOSED CODE	
				AL LEGAL ESENTATION	
		72	3	3	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	230			
OUTREAC	CH/COMMUNITY ED	DUCATION ACTIVITIES DATA	A		
TOTAL # OF CRECIAL OUT	DEACH ACTIVITIES	IN THE OHARTER.		<u> </u>	
TOTAL # OF SPECIAL OUTI TOTAL ESTIMATED # OF SPECIAL OUTREACH			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACE	I ACTIVITY HOURS	IN THE QUARTER.	0		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		
		,			

Fiscal Year: 2016-2017

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 3 **PSA: 15** AAA Name: Kings County Commission on Aging AAA Contact Name: Sharon DeMasters AAA Contact Phone: AAA Contact Email: Provider Name: Central California Legal Services, Inc. County(ies): Kings County Provider Contact Name: Frank Huerta Provider Contact Phone: (559) 802-1143 Provider Contact Email: fhuerta@centralcallegal.o Total Unduplicated Client Count for Quarter: 14 Total Cases Closed in Quarter: 5 Total Units of Service for Quarter (Unit=1 Hour): **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER

CLIENT AGE CLIENT RACE 5 60-64: Two or More Races: 65-74: 10 Caucasian: 11 75-84: African American: 5 2 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 20 Asian Indian: **CLIENT GENDER** Cambodian: Male: 5 Chinese: Female: 15 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 20 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 6 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): 5 Total: 14 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Sharon DeMasters AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings County

Provider Contact Name: Frank Huerta Provider Contact Phone: (559) 802-1143 Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			,		
A1. Bankruptcy/Debt Collection:	2	0	0	0	
A2. Contracts/Warranties:	2	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0	
E3. Other Housing:	2	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15 AAA Name: Kings County C	Commission on Agi	ing			
AAA Contact Name: Sharon DeMasters	AAA C	Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Ser	vices, Inc.	Cou	unty(ies): Kings Cou	nty	
Provider Contact Name: Frank Huerta	Provid	er Contact Phone: (559)	802-1143	Provider Contact Email	: fhuerta@centralcallegal.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	1	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	1	0	0	0	
TOTAL CASES OPENED IN QUARTER:	21	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		5	0	0	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	0			
OUTREAC	CH/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF OPPOINT OUT	DE AOU AOTIVITIEO	IN THE CHAPTER.			1
TOTAL # OF SPECIAL OUTP			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0		
			U		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Turlare County

Provider Contact Name: Frank Hueta Provider Contact Phone: 559 570-1214 Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 125

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 13 Caucasian: 19 75-84: African American: 4 1 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 28 Asian Indian: **CLIENT GENDER** Cambodian: Male: 12 Chinese: Female: 16 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 28 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 4 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 5 0 7 Greatest Economic Need (Minority): Total: 21 Greatest Economic Need (Non-Minority): 9 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Turlare County

Provider Contact Name: Frank Hueta Provider Contact Phone: 559 570-1214 Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	2	0	0	0		
A3. Other Consumer/Finance:	1	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	14	12	0	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0		
E3. Other Housing:	2	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15 AAA Name: Kings County C	Commission on Ag	ing			
AAA Contact Name: Albert Cendejas	AAA	Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Ser	vices, Inc.	Cor	unty(ies): Turlare Co	unty	
Provider Contact Name: Frank Hueta	Provid	der Contact Phone: <i>559 5</i>	70-1214	Provider Contact Email	fhuerta@centralcallegal.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	4	1	1	12	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	1	1	0	
H2. Advance Health Care Directives (AHCD):	2	0	0	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	0	0	1	0	
TOTAL CASES OPENED IN QUARTER:	31	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		18	3	13	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	125			
OUTREAC	H/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL ED			0		

Fiscal Year: 2016-2017

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 3 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@invocountv.us Provider Name: California indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 3 Total Cases Closed in Quarter: 2 Total Units of Service for Quarter (Unit=1 Hour): 27 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: 1 Caucasian: 75-84: African American: 0 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 1 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 3 Greatest Economic Need (Minority): Total: 1 Greatest Economic Need (Non-Minority): 0

0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Co			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representatio		
ONSUMER/FINANCE		<u></u>					
A1. Bankruptcy/Debt Collection:		0	0	0			
A2. Contracts/Warranties:		0	0	0			
A3. Other Consumer/Finance:		0	0	0			
MPLOYMENT							
B1. Discrimination:		0	0	0			
B2. Other Employment:		0	0	0			
AMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0			
C2. Conservatorship:		0	0	0			
C3. Other Family:		1	0	0			
EALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	0	0			
D2. Medicare:		0	0	0			
D3. Other Health/Community Based Care:		0	0	0			
OUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		0	1	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0			
E3. Other Housing:		0	0	0			
COME MAINTENANCE							
F1. Social Security:		0	0	0			
F2. Supplemental Security Income (SSI):		0	0	0			
F3. Pensions/Retiree Benefits:		0	0	0			
F4. Other Income Maintenance:		0	0	0			

Fiscal Year: 2016-2017

Quarter: 3

PSA: <i>16</i>	AAA Name: Ea	stern Sierra Area A	gency o	n Aging (ESAA	A)					
AAA Contact Na	ame: <i>Marilyn Mann</i>		Α	AA Contact Pho	ne: <i>760 872-</i>	1727	AAA Contact Email: ma	nn@inyocounty.us		
Provider	Name: California india	n Legal Services			Cou	inty(ies): Inyo & Mo	no			
Provider (Contact Name: Dorothy	Alther, Executive D	<i>irect</i> P	rovider Contact	Phone: 760 7 4	16-8941 x122	Provider Contact Email	: dalther@calindian.org		
INDIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization:		0		0	0	0			
G2. Elder	Abuse/Neglect/Exploitation	n:	0		0	0	0			
G3. Other	Individual Rights:		0		0	0	0			
MISCELLANEOU	JS									
H1. Estate	e Planning/Wills/Trusts:		1		0	0	0			
H2. Advar	nce Health Care Directives	(AHCD):	1		0	1	0			
H3. Finan	cial Powers of Attorney:		0		0	0	0			
H4. Other	Miscellaneous:		0		0	0	0			
тс	TOTAL CASES OPENED IN QUARTER: 3 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE									
				TOTAL C		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	1 -		
					1	1	0			
Т	OTAL ESTIMATED CASI	E WORK HOURS S	PENT:	26						
		OUTREACH/COM	MUNIT	Y EDUCATION A	ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0										
	INFORMA	ATION ON COMMUI	NITY LE	GAL EDUCATIO	N PROGRAM	S/ACTIVITIE				
Date	Location (If Applicable)	Topic			Targeted A	udience	Est # of Est. Participants Hours			
2/2/17	N/A	Advance Health (Care Dire	ctive Packets	Seniors		5 1			
	AL # OF COMMUNITY LE					1				

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services?

County(ies): Blank

Provider Contact Name: Blank Provider Contact Phone: Blank Provider Contact Email: Blank

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 289

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 40 Caucasian: 76 75-84: African American: 18 2 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 93 Asian Indian: **CLIENT GENDER** Cambodian: Male: 31 Chinese: Female: 62 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 93 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 61 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 50 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 33 13 Greatest Economic Need (Minority): Total: 93 0 Greatest Economic Need (Non-Minority): 48 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services?

County(ies): Blank

Provider Contact Name: Blank Provider Contact Phone: Blank Provider Contact Email: Blank

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	3	0	0	
A2. Contracts/Warranties:	1	1	0	0	
A3. Other Consumer/Finance:	2	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	3	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	4	2	1	
D2. Medicare:	0	0	0	1	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	15	7	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0	
E3. Other Housing:	8	4	1	0	
INCOME MAINTENANCE					
F1. Social Security:	9	6	1	0	
F2. Supplemental Security Income (SSI):	2	1	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17 AAA Name: AAA Central C	oast Commission fo	or Senior Citizens			
AAA Contact Name: joyce ellen lippman	AAA C	Contact Phone: 805-925-	AAA Contact Email: se	niors@kcbx.net	
Provider Name: Senior Legal Services?					
Provider Contact Name: Blank	Provid	er Contact Phone: Blank		Provider Contact Email	: Blank
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	6	0	1	0	
G3. Other Individual Rights:	2	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	9	6	1	0	
H2. Advance Health Care Directives (AHCD):	9	2	5	0	
H3. Financial Powers of Attorney:	8	1	5	0	
H4. Other Miscellaneous:	7	7	1	0	
TOTAL CASES OPENED IN QUARTER	: 93	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
	•	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		48	23	2	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	287			
OUTREA	CH/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUT	DEACH ACTIVITIES	IN THE CHAPTER.			
			0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOURS	IN THE QUARTER:	2		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		
			- 0		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER									
CLIENT AGE		CLIENT RACE							
60-64:	79	23							
65-74:	76	Caucasian:	219						
75-84:	69	African American:	9						
85+:	66	Native American/Native Alaskan:	3						
Client Declined to Provide Information:	0	Asian/Pacific Islander							
Total:	290	Asian Indian:	1						
CLIENT GENDER		Cambodian:	0						
Male:	127	Chinese:	4						
Female:	163	Filipino:	8						
Client Declined to Provide Information:	0	Japanese:	1						
Total:	290	Korean:	1						
OTHER CLIENT CHARACTERISTICS		Laotian:	0						
Frail/Disabled:	61	Vietnamese:	4						
Homebound:	19	Guamanian:	0						
Lives Alone:	162	Hawaiian:	2						
Institutionalized:	3	Samoan:	3						
Suspected Victim of Elder Abuse/Exploitation:	5	Other Asian/Pacific Islander:	0						
Limited English:	99	Race Unknown/Some Other Race:	5						
Rural:	107	Client Declined to Provide Information:	7						
Greatest Economic Need (Minority):	51	Total:	290						
Greatest Economic Need (Non-Minority):	72								
Greatest Economic Need (Minority Status Unknov	vn): 2								
CLIENT ETHNICITY									

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	∌)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	9	9	0	0		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	12	5	7	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	81	77	3	1		
D2. Medicare:	7	7	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	22	21	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	12	12	0	0		
F2. Supplemental Security Income (SSI):	8	7	0	1		
F3. Pensions/Retiree Benefits:	8	8	0	0		
F4. Other Income Maintenance:	2	2	0	0		

Fiscal Year: 2016-2017

Quarter: 3

Quarter: 3								
PSA: 18		entura County A	•					
AAA Contact N	lame: <i>Marleen Canniff</i>		AAA	Contact Phone	e:		AAA Contact Email: m	arleen.canniff@ventura.org
	Name: Grey Law of V	•				ounty(ies): Ventura		
Provider (Contact Name: Mike Wi	lliams	Provi	ider Contact Ph	none:		Provider Contact Ema	l: msw98488@aol.com
INDIVIDUAL RIG	-	_						
	igration/Naturalization:	<u>I</u>	0		0	0	0	-
G2. Elder	Abuse/Neglect/Exploitati	on:	5		5	0	0	
	r Individual Rights:	J.	0		0	0	0	
MISCELLANEOU		-						-
	e Planning/Wills/Trusts:	(AUGD)	30		30	0	0	-
	nce Health Care Directive	s (AHCD):	51		51	0	0	
	ncial Powers of Attorney:	J.	23		23	0	0	-
	r Miscellaneous:		0		0	0] 0	
TC	OTAL CASES OPENED	N QUARTER:	290				CASE CLOSED CODE	_
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
					277	11	2	
1	TOTAL ESTIMATED CAS	SE WORK HOUR	S SPENT:	374			•	
			COMMUNITY E		TIVITIES I	DATA		Ī
								1
			TION ON SPECI	IAL OUTREAC				
Date	Location (If Applicable)	Type of Outre	each Activity		Outreach	argeted By	Est # of Est. People Hours	
	(ii / ipplioable)						Reached	
1/17/17	VCAP Camarillo	Grey Law			Caregive	rs	45 2.5	
1/18/17	Goebel	Wellnes Fest			Seniors		100 6	
3/15/17	Wilson/Nat Asn of Hisp	Grey Law			Seniors		35 1	
	TOTAL # OF S	PECIAL OUTRE	ACH ACTIVITIES	S IN THE OUA	ртер. —	3		
TOTAL ES	STIMATED # OF SPECIA					10		
IOIALLO								7
Doto		ATION ON COM	WUNIIY LEGAL	- EDUCATION			Fot # of Fot	
Date	Location (If Applicable)	Topic			rargeted	Audience	Est # of Est. Participants Hours	
2/15/17	Camarillo HCD	LIFE			Seniors		16 3	
					1			_

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: *325-549-5817* Provider Contact Email: *mishkanian@bettzedek.or*

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 191

Total Units of Service for Quarter (Unit=1 Hour): 1533

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 69 Caucasian: 96 75-84: African American: 46 32 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 164 Asian Indian: **CLIENT GENDER** Cambodian: Male: 48 Chinese: Female: 114 Filipino: Client Declined to Provide Information: 2 Japanese: Total: 164 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 90 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 89 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 3 Limited English: 44 Race Unknown/Some Other Race: 24 Client Declined to Provide Information: Rural: 0 6 Greatest Economic Need (Minority): Total: 41 164 Greatest Economic Need (Non-Minority): 58 Greatest Economic Need (Minority Status Unknown): 12

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: *325-549-5817* Provider Contact Email: *mishkanian@bettzedek.or*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	7	7	3	0	
A2. Contracts/Warranties:	2	1	1	0	
A3. Other Consumer/Finance:	5	5	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	4	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	12	0	11	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	4	1	1	
D2. Medicare:	1	2	0	0	
D3. Other Health/Community Based Care:	5	2	8	4	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	16	15	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	7	1	3	
E3. Other Housing:	4	5	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	4	2	0	
F2. Supplemental Security Income (SSI):	5	3	0	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	2	2	1	0	

Fiscal Year: 2016-2017

Quarter: 3

AAA	Contact Name:			AAA C	Contact Phone:		AAA Contact I	Email:	
	Provider Name: Bet Tzedek				Co	unty(ies): Los Ange	geles		
	Provider Contact Name:	Maral Ishkanian		Provid	er Contact Phone: 325-5	549-5817	Provider Conta	act Email:	mishkanian@bettzedek.or
NDIV	IDUAL RIGHTS								
	G1. Immigration/Naturali	zation:	2		2	0		0	
	G2. Elder Abuse/Neglect,	Exploitation:	5		1	2		0	
	G3. Other Individual Righ	nts:	5		2	4		5	
MISC	ELLANEOUS								
	H1. Estate Planning/Wills	/Trusts:	25		15	24		0	
	H2. Advance Health Care	Directives (AHCD):	20		4	22		0	
	H3. Financial Powers of A	Attorney:	0		0	0		0	
	H4. Other Miscellaneous:		11		8	1		0	
	TOTAL CASES C	PENED IN QUARTER	: 150		TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
			,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG		
					AND ADVICE	ADD. SERVICES	REPRESENTA		
					91	87		13	
	TOTAL ESTIMA	TED CASE WORK HO	URS SPENT:		1533				
		OUTREA	CH/COMMUNI	TY ED	UCATION ACTIVITIES I	DATA			
	TOTA	L # OF SPECIAL OUT	REACH ACTIV	ITIES	IN THE QUARTER:	0			
	TOTAL ESTIMATED # OF	SPECIAL OUTREAC	H ACTIVITY H	OURS	IN THE QUARTER: 🥅	0			
		INFORMATION ON C	OMMUNITY LI	EGAL	EDUCATION PROGRAM	/IS/ACTIVITIE			
	Date Location	Topic			Targeted	Audience	Est # of	Est.	
	(If Applicable)				_		Participants	Hours	
	1/24/17 LA	Financial	Elder Abuse		Seniors		30	0	
	2/24/17 LA	Elder Lav	V		Seniors		25	0	
	3/23/17 LA	Financial	Elder Abuse		Seniors		4	0	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909-891-3797 AAA Contact Email: casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services County(ies): San Bernardino

Provider Contact Name: Irene C. Morales Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 207

Total Cases Closed in Quarter: 183

Total Units of Service for Quarter (Unit=1 Hour): 1219

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 39 Two or More Races: 14 65-74: 88 Caucasian: 165 75-84: African American: 62 19 85+: Native American/Native Alaskan: 3 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 207 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 61 Chinese: Female: 146 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 207 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 87 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 122 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 3 Limited English: Race Unknown/Some Other Race: 11 1 Client Declined to Provide Information: Rural: 10 0 Greatest Economic Need (Minority): Total: 40 207 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909-891-3797 AAA Contact Email: casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services County(ies): San Bernardino

Provider Contact Name: *Irene C. Morales* Provider Contact Phone: *951-368-2540* Provider Contact Email: *imorales@icls.org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	_					
A1. Bankruptcy/Debt Collection:	24	12	4	4		
A2. Contracts/Warranties:	14	9	2	3		
A3. Other Consumer/Finance:	5	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	5	3	1		
C2. Conservatorship:	1	1	0	0		
C3. Other Family:	6	4	1	1		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	7	3	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	2	1	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	43	21	9	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	7	2	0		
E3. Other Housing:	3	1	1	0		
INCOME MAINTENANCE						
F1. Social Security:	2	1	0	0		
F2. Supplemental Security Income (SSI):	9	9	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	3	3	2	0		

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20 AAA Name: San Bernardino AAA Contact Name: Casey McPheron		ent of Aging and Adult S Contact Phone: 909-891		AAA Contact Email: cas	sev.mcpheron@hss.sbcou
Provider Name: Inland Counties Legal Servi	ices	Co	unty(ies): San Berna		,
Provider Contact Name: Irene C. Morales		der Contact Phone: <i>951-3</i>	68-2540	Provider Contact Email	imorales@icls.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	1	1	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	4	4	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	47	24	22	1	
H2. Advance Health Care Directives (AHCD):	12	0	8	0	
H3. Financial Powers of Attorney:	10	1	4	0	
H4. Other Miscellaneous:	2	1	0	0	
TOTAL CASES OPENED IN QUARTER:	229	TOTAL CASES CLOS	ED IN QUARTER BY (ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WORK HO	LIBS SPENT:	1213	61	12	
	Įr .	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTI	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
INFORMATION ON CO	OMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location Topic (If Applicable)		Targeted A	Audience	Est # of Est. Participants Hours	
1/24/17 Inland Empire Health Plan	inning (Spanish)	Seniors		9 5.6	
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL E			6		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

86

441

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 32 Caucasian: 58 75-84: African American: 18 11 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 75 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 25 Chinese: Female: 50 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 75 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 28 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 26 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 10 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 27 0 Greatest Economic Need (Minority): Total: 75 12 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation	
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	8	8	0		
A2. Contracts/Warranties:	4	4	1		
A3. Other Consumer/Finance:	3	1	2		
MPLOYMENT					
B1. Discrimination:	0	0	0		
B2. Other Employment:	0	0	0		
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	3	0		
C2. Conservatorship:	0	0	0		
C3. Other Family:	1	2	0		
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	4	2		
D2. Medicare:	0	0	0		
D3. Other Health/Community Based Care:	0	1	0		
OUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	23	17	5		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0		
E3. Other Housing:	2	2	0		
COME MAINTENANCE					
F1. Social Security:	1	2	1		
F2. Supplemental Security Income (SSI):	4	2	3		
F3. Pensions/Retiree Benefits:	0	0	0		
F4. Other Income Maintenance:	8	5	1		

Fiscal Year: 2016-2017

Perris, CA 92570

Perris City Police

Perris City Police

137 S. Perris Blvd. Perris, CA 92570

137 S. Perris Blvd. Perris, CA 92570

Department

Department

02/22/2017

03/22/2017

Quarter: 3	
PSA: 21 AAA Name:	
AAA Contact Name:	AAA Contact Phone: AAA Contact Email:
Provider Name: Inland Counties Legal Services, Inc.	County(ies): Riverside
Provider Contact Name: Irene C. Morales, Executive Direct	Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nml
INDIVIDUAL RIGHTS	
G1. Immigration/Naturalization:	0 0
G2. Elder Abuse/Neglect/Exploitation:	0 0
G3. Other Individual Rights:	3 0 0
MISCELLANEOUS	
H1. Estate Planning/Wills/Trusts:	5 0
H2. Advance Health Care Directives (AHCD):	
H3. Financial Powers of Attorney:	0 2 0
H4. Other Miscellaneous:	
TOTAL CASES OPENED IN QUARTER: [8	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE
	TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION
	57 23 6
TOTAL ESTIMATED CASE WORK HOURS SPENT	: 429
OUTREACH/COMMUI	NITY EDUCATION ACTIVITIES DATA
INFORMATION ON	SPECIAL OUTREACH ACTIVITIES
Date Location Type of Outreach Active (If Applicable)	Groups Targeted By Outreach Est # of Est. People Hours Reached
01/25/2017 Perris City Police Department 137 S. Perris Blvd.	Organizations working with 50 3.8 seniors

Organizations working with

Organizations working with

seniors

seniors

50

50

4.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

CARE Team Meeting

CARE Team Meeting

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

County(ies): Orange

861

Total Unduplicated Client Count for Quarter: 916

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1571

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 316 Two or More Races: 22 65-74: 388 Caucasian: 503 75-84: African American: 163 36 85+: Native American/Native Alaskan: 49 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 916 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 366 Chinese: 7 Female: 550 Filipino: 15 Client Declined to Provide Information: 0 Japanese: 4 Total: 916 Korean: 15 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 77 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 629 Institutionalized: Samoan: 19 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 204 Race Unknown/Some Other Race: 222 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 259 916 Greatest Economic Need (Non-Minority): 120 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			-			
A1. Bankruptcy/Debt Collection:	119	82	30	1		
A2. Contracts/Warranties:	21	16	4	0		
A3. Other Consumer/Finance:	19	17	1	0		
EMPLOYMENT						
B1. Discrimination:	2	2	0	0		
B2. Other Employment:	34	27	5	1		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	72	56	11	1		
C2. Conservatorship:	15	11	1	3		
C3. Other Family:	22	20	1	1		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	51	39	9	1		
D2. Medicare:	46	31	10	1		
D3. Other Health/Community Based Care:	76	38	24	5		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	137	120	9	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	11	3	0		
E3. Other Housing:	47	46	0	0		
INCOME MAINTENANCE						
F1. Social Security:	31	24	3	1		
F2. Supplemental Security Income (SSI):	58	24	26	6		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	16	13	1	2		

Fiscal Year: 2016-2017

SA: 22 AA Contact Na		Orange County C		A Contact Phone:			AAA Contact	Email:	
Provider Name: Legal Aid Society of Orange County Provider Contact Name: Laura D. Luu			County	County(ies): Orange Provider Contact Phone: 714-571-5243					
			Pro				Provider Contact Email: Iluu@legal-aid.con		
IVIDUAL RIG	HTS								
	gration/Naturalization:	J	1		1	0		0	
G2. Elder	Abuse/Neglect/Exploita	tion:	15		11	0		1	
G3. Other	Individual Rights:	j	37		33	1		1	
CELLANEOU	IS								
H1. Estate	e Planning/Wills/Trusts:	J	40		36	1		0	
H2. Advan	ice Health Care Directiv	res (AHCD):	14		11	3		0	
H3. Financ	cial Powers of Attorney:	: J	0		0	0		0	
H4 Other	Miscellaneous:	J	28		12	5		0	
III. Ouici									
	TAL CASES OPENED	IN QUARTER:	916	TOTAL CAS	ES CLOS	ED IN QUARTER BY (CASE CLOSE	D CODE	
	TAL CASES OPENED	IN QUARTER:	916	TOTAL COU	NSEL	TOTAL LIMITED	TOTAL LEG	GAL	
	TAL CASES OPENED	IN QUARTER:	916		NSEL ICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEG	GAL ATION	
то		r	_	TOTAL COUR	NSEL	TOTAL LIMITED	TOTAL LEG	GAL	
то	OTAL CASES OPENED	r	_	TOTAL COU	NSEL ICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEG	GAL ATION	
то		SE WORK HOU	RS SPENT:	TOTAL COUR	NSEL ICE 681	TOTAL LIMITED ADD. SERVICES	TOTAL LEG	GAL ATION	
то		SE WORK HOU	RS SPENT:	TOTAL COUR AND ADVI	NSEL ICE 681	TOTAL LIMITED ADD. SERVICES 148	TOTAL LEG	GAL ATION	
то		OUTREACH	RS SPENT:	TOTAL COUR AND ADVI 1554 EDUCATION ACT	681 681 Groups Ta	TOTAL LIMITED ADD. SERVICES 148 ATA ES	TOTAL LEC REPRESENTA	GAL ATION 32	
TO	OTAL ESTIMATED CA	OUTREACH	RS SPENT:	TOTAL COUR AND ADVI 1554 EDUCATION ACT	681 FIVITIES D	TOTAL LIMITED ADD. SERVICES 148 ATA ES	TOTAL LEC	GAL ATION 32	
To To	CTAL ESTIMATED CA Location (If Applicable)	OUTREACH INFORMA Type of Out	RS SPENT: I/COMMUNITY ATION ON SPE	TOTAL COUR AND ADVI 1554 EDUCATION ACT	681 FIVITIES D Groups Ta Outreach	TOTAL LIMITED ADD. SERVICES 148 ATA ES	Est # of People Reached	GAL ATTION 32	
Date 1/12/17	COTAL ESTIMATED CA Location (If Applicable) Garden Grove	OUTREACH INFORMA Type of Out	RS SPENT: 1/COMMUNITY ATION ON SPECE TEACH Activity of OC	TOTAL COUR AND ADVI 1554 EDUCATION ACT	681 FIVITIES D H ACTIVITI Groups Ta Outreach Seniors	TOTAL LIMITED ADD. SERVICES 148 ATA ES argeted By	Est # of People Reached	Est. Hours	
Date 1/12/17 2/7/17	COTAL ESTIMATED CA Location (If Applicable) Garden Grove Santa Ana	OUTREACH INFORMA Type of Outs Alzheimer's Vietnamese	RS SPENT: COMMUNITY ATION ON SPE reach Activity of OC Community of	TOTAL COUR AND ADVI 1554 EDUCATION ACT	681 FIVITIES D H ACTIVITI Groups Ta Outreach Seniors Vietnames	TOTAL LIMITED ADD. SERVICES 148 ATA ES	Est # of People Reached	Est. Hours	
Date 1/12/17 2/7/17 2/11/17	Location (If Applicable) Garden Grove Santa Ana Anaheim	OUTREACH INFORMA Type of Outr Alzheimer's Vietnamese Wellness Fa	RS SPENT: I/COMMUNITY ATION ON SPE reach Activity of OC Community of one	TOTAL COUR AND ADVI 1554 EDUCATION ACT CIAL OUTREACH	681 681 FIVITIES D H ACTIVITI Groups Ta Outreach Seniors Vietnames Seniors	TOTAL LIMITED ADD. SERVICES 148 ATA ES argeted By se Community	Est # of People Reached 15 25 75	Est. Hours	
Date 1/12/17 2/7/17	COTAL ESTIMATED CA Location (If Applicable) Garden Grove Santa Ana	OUTREACH INFORMA Type of Outr Alzheimer's Vietnamese Wellness Fa	RS SPENT: COMMUNITY ATION ON SPE reach Activity of OC Community of our	TOTAL COUR AND ADVI 1554 EDUCATION ACT CIAL OUTREACH	681 681 FIVITIES D H ACTIVITI Groups Ta Outreach Seniors Vietnames Seniors	TOTAL LIMITED ADD. SERVICES 148 ATA ES argeted By	Est # of People Reached	Est. Hours	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manuel Hurtado Castro* Provider Contact Phone: *858-565-8772* Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 825

Total Cases Closed in Quarter: 825

Total Units of Service for Quarter (Unit=1 Hour): 966

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 180 Two or More Races: 3 65-74: 354 Caucasian: 612 75-84: African American: 214 55 85+: Native American/Native Alaskan: 77 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 825 Asian Indian: 2 **CLIENT GENDER** Cambodian: 0 Male: 282 Chinese: 5 Female: 543 Filipino: 17 Client Declined to Provide Information: 0 Japanese: Total: 825 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 568 Vietnamese: 0 Homebound: Guamanian: 1 1 Lives Alone: Hawaiian: 508 Institutionalized: Samoan: 13 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 17 5 Limited English: 121 Race Unknown/Some Other Race: 123 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 825 87 Greatest Economic Need (Non-Minority): 278 Greatest Economic Need (Minority Status Unknown): 51 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manuel Hurtado Castro* Provider Contact Phone: *858-565-8772* Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	44	42	2	0	
A2. Contracts/Warranties:	66	63	3	0	
A3. Other Consumer/Finance:	14	13	1	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	4	4	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	32	32	0	0	
C2. Conservatorship:	6	6	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	18	18	0	0	
D2. Medicare:	2	2	0	0	
D3. Other Health/Community Based Care:	40	39	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	113	110	3	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	49	1	0	
E3. Other Housing:	67	66	1	0	
INCOME MAINTENANCE					
F1. Social Security:	21	21	0	0	
F2. Supplemental Security Income (SSI):	14	14	0	0	
F3. Pensions/Retiree Benefits:	11	11	0	0	
F4. Other Income Maintenance:	20	20	0	0	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services AAA Contact Name: Marilyn Driscoll AAA Contact Phone: AAA Contact Email: marilyn.driscoll	
AAA Contact Name: Marilus Driccoll AAA Contact Phone:	
	@sdcounty.ca
Provider Name: Elder Law & Advocacy County(ies): San Diego	
Provider Contact Name: <i>Manuel Hurtado Castro</i> Provider Contact Phone: <i>858-565-8772</i> Provider Contact Email: <i>mhurtado@</i>	seniorlaw-sd.
INDIVIDUAL RIGHTS	
G1. Immigration/Naturalization: 4 4 0 0	
G2. Elder Abuse/Neglect/Exploitation: 38 38 0 0	
G3. Other Individual Rights: 60 59 1 0	
MISCELLANEOUS	
H1. Estate Planning/Wills/Trusts: 150 127 23 0	
H2. Advance Health Care Directives (AHCD): 7 5 2 0	
H3. Financial Powers of Attorney: 29 24 5 0	
H4. Other Miscellaneous: 13 12 1 0	
TOTAL CASES OPENED IN QUARTER: 825 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL	
AND ADVICE ADD. SERVICES REPRESENTATION	
781 44 0	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 956	
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA	
COTTLEACT/COMMISSION FEBRUARIES DATA	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	
, -	
INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE	
Date Location Topic Targeted Audience Est # of Est. (If Applicable) Participants Hours	
1/25/17 Morgan Tower Elder Law, Senior Legal Services, Seniors 60+ 25 3	
Presentation Conservatorships, Wills and Elder Abuse/Scams	
1/25/17 Norman Park Health Elder Law, Senior Legal Services, Seniors 60+ 50 4.5	
Fair Presentation Conservatorships, Wills and Elder Abuse/Scams	
3/2/17 Golden Age Elder Law, Senior Legal Services, Seniors 60+ 11 2.5	
Apartment Conservatorships, Wills and Elder	
Presentation Abuse/Scams	

3

10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: *760-439-2535* Provider Contact Email: *mhurtado@seniorlaw-sd.*

88

Total Unduplicated Client Count for Quarter: 88

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 164

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 30 Caucasian: 13 75-84: African American: 23 1 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 88 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: Female: 51 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 88 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 25 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 32 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 35 Race Unknown/Some Other Race: 73 Client Declined to Provide Information: Rural: 83 0 Greatest Economic Need (Minority): Total: 44 88 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: *760-439-2535* Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Repres
NSUMER/FINANCE				·	
A1. Bankruptcy/Debt Collection:		3	3	0	
A2. Contracts/Warranties:		10	3	7	
A3. Other Consumer/Finance:		4	2	2	
PLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		1	1	0	
MILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	
C2. Conservatorship:		2	1	1	
C3. Other Family:		0	0	0	
ALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		1	1	0	
D2. Medicare:		2	0	2	
D3. Other Health/Community Based Care:		6	1	5	
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		3	1	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		8	6	2	
E3. Other Housing:		6	4	2	
COME MAINTENANCE					
F1. Social Security:		0	0	0	
F2. Supplemental Security Income (SSI):		1	1	0	
F3. Pensions/Retiree Benefits:		1	0	1	
F4. Other Income Maintenance:		2	2	0	

Fiscal Year: 2016-2017

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Q			

PSA: 24 AAA Name: Imperia	nl County Area Agency on A	Aging			
AAA Contact Name: Karla Flores	AAA C	Contact Phone:		AAA Contact Email:	
Provider Name: Elder Law & Advoca	acy	Co	unty(ies): Imperial		
Provider Contact Name: Manuel A. Hu	rtado Castro Provid	ler Contact Phone: 760-4	39-2535	Provider Contact Email:	mhurtado@seniorlaw-sd.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	3	2	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	24	7	17	0	
H2. Advance Health Care Directives (AH	CD): 2	0	2	0	
H3. Financial Powers of Attorney:	8	2	6	0	
H4. Other Miscellaneous:	1	0	1	0	
TOTAL CASES OPENED IN QU	ARTER: 88	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		37	51	0	
TOTAL ESTIMATED CASE WO	ORK HOURS SPENT:	155			
O	UTREACH/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
		_			
TOTAL # OF SPECIA	AL OUTREACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OU	TREACH ACTIVITY HOURS	IN THE QUARTER:	0		
INFORMATIO	N ON COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location To (If Applicable)	ppic	Targeted A	Audience	Est # of Est. Participants Hours	
	panish presentation provided bout wills, poa & ahdc docum		0+	500 5	
	panish presentation provided bout wills, poa & ahdc docum		0+	112 4	
TOTAL # OF COMMUNITY LEGAL	_ EDUCATION PROGRAMS	IN THE QUARTER:	2		
TOTAL ESTIMATED # OF COMMUNITY L			9		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 221

Total Units of Service for Quarter (Unit=1 Hour): 3358

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 58 Caucasian: 99 75-84: African American: 47 42 85+: Native American/Native Alaskan: 30 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 173 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 72 Chinese: Female: 100 Filipino: Client Declined to Provide Information: 1 Japanese: 0 Total: 173 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 106 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 92 Institutionalized: Samoan: 3 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 Limited English: 43 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 0 11 Greatest Economic Need (Minority): Total: 173 49 Greatest Economic Need (Non-Minority): 64 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	15	19	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	4	12	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	9	1	7	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	7	3	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	5	6	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	58	21	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	20	0	1
E3. Other Housing:	4	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	7	9	4	1
F3. Pensions/Retiree Benefits:	0	5	0	0
F4. Other Income Maintenance:	5	3	0	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25 AAA Name: City of Los Angel	les-Department o	f Aging			
AAA Contact Name: Francisco Guillermo	AAA (Contact Phone: 213-202	2-5622	AAA Contact Email: fra	ncisco.guillermo@lacity.o
Provider Name: Bet Tzedek		Co	unty(ies): Los Ange	les	
Provider Contact Name: Sarah Jampol	Provid	der Contact Phone: 323-6	48-4711	Provider Contact Email:	sjampol@bettzedek
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0	
G3. Other Individual Rights:	7	7	3	8	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	10	14	4	0	
H2. Advance Health Care Directives (AHCD):	11	6	7	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	13	19	2	0	
TOTAL CASES OPENED IN QUARTER:	185	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		167	41	13	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	3358			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES)ATA		
TOTAL # OF SPECIAL OUTRE TOTAL ESTIMATED # OF SPECIAL OUTREACH #			0		
TOTAL # OF COMMUNITY LEGAL EDUCAT			0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

68

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 356

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 43 Caucasian: 61 75-84: African American: 12 2 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 78 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 33 Chinese: Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 78 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 53 Vietnamese: 0 Homebound: 7 Guamanian: 0 Lives Alone: Hawaiian: 53 Institutionalized: Samoan: 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 23 0 Limited English: 1 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 73 1 Greatest Economic Need (Minority): Total: 78 10 Greatest Economic Need (Non-Minority): 51 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	1	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	2	1	2	0
D3. Other Health/Community Based Care:	1	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	45	32	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	1
E3. Other Housing:	2	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	3	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino ar	nd Lake Co	unties		
AAA Contact Name: Teresa Newton	AAA	Contact Phone: 707 995-4660	AAA Cont	act Email: tnewton@dss.co.lake.ca.us
Provider Name: Legal Services of Northern Califor	nia	County(ies):	mendocino and Lake	•
Provider Contact Name: Angelica M. Millan	Prov	vider Contact Phone: 707 513-1023	Provider C	Contact Email: amillan@lsnc.net
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	3	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
TOTAL CASES OPENED IN QUARTER:	78	TOTAL CASES CLOSED IN QUA	ARTER BY CASE CLO	SED CODE
		TOTAL COUNSEL TOTAL L AND ADVICE ADD. SE		
		53	13	2
TOTAL ESTIMATED CASE WORK HOURS S	PENT:	351		

		OUTREACH/COMMUNITY EDUCATION AC	CTIVITIES DATA		
		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
1/4, 1/18,	Ukiah	Brochures & Flyers to Ukiah Court	Court Users	97	1
1/2017	Mendocino and Lake Counties	E-mail Announcement re Our Services with Flyer to 75 Agencies	Agencies servicing the public	130	0.2
1/23/17	Mendocino County	Participate in continuum of Care Meeting	Homeless Services	21	1.7
1/23/17	Clearlake, Lakeport	Brochures to Senior Ctrs in Lakeport and Clearlake & to Clearlake Self-Help	Senior Center Users, Court Users	90	0.5
1/23/17	Ukiah, Clearlake	Brochures to The Arbor, Project Sanctuary, Inland Winter Shelter, Hospitality Center in Fort Bragg, PSA 26 in	DV Survivors, homeless, clients of behavioral health, seniors	200	0.4
1/26/17	Fort Bragg	Brochures to Safe Passage	Family Resource Center Users	30	0.1
2/1/17	Ukiah	Brochures to Vet Clinic	Veterans	15	0.3
2/7/17	Ukiah	Brochures to Housing Authority	Low-Income Person and Seniors	30	0.2

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

2/10/17	Lakeport, Fort Bragg, Willits	Brochures to Nco in Lakeport, redwood Coast Senior Center, Willits Community Center	Seniors, Low-Income Person	61	0.2
2/15/17	Ukiah	Brochures to ARC Family Resource Centers	latinos	30	0.4
2/23/17	Ukiah	Homeless Services Action Group Meeting- Announcement re our Sevices	Services Providers	6	0.2
3/27, 3/30/	Ukiah and Willits	Brochures to Mendocino County HHSA, & Willits Community Services	Low Income person and seniors	25	0.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 785

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 40 65-74: 120 64 Caucasian: 75-84: African American: 22 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 128 Asian Indian: **CLIENT GENDER** Cambodian: Male: 41 Chinese: Female: 87 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 128 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 50 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 21 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 11 0 Greatest Economic Need (Minority): Total: 11 128 Greatest Economic Need (Non-Minority): 56 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	2	0	0
A2. Contracts/Warranties:	0	1	0	0
A3. Other Consumer/Finance:	9	3	1	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	7	1	4
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	23	26	10
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	12	5	4	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 3

uarter: 3											
PSA: 27	AAA Name: me: Rhiannon Cox	Sonoma Coun	ty Area i		Aging Contact Phon	o: 707 EG	= F0F6	A A A	Contact E	moil: ree	van@aahad ava
	lame: legal Aid of S		.,	AAA	Contact Frion		o-5956 ounty(ies): <i>Sonoi</i>		JUIIIAUI E	a <i>rco</i>	xon@schsd.org
	ontact Name: Ronit		y	Provi	ider Contact P		•		der Conta	ct Email:	rrubinoff@legalaidsc.com
		Партоп		1 1001	ider Contact i	110110. 707	742-0004	1 1001		ot Email.	Trubilion@legalalusc.com
IDIVIDUAL RIGH				0		0				0	
_	ration/Naturalization: Abuse/Neglect/Exploit	ation		0		13		0		0	
	Individual Rights:	auon.		16		0		3		7	
USCELLANEOUS	5		J	U		U		U J		U	
	Planning/Wills/Trusts	:		12		9		4		0	
	ce Health Care Directi			2		2		3		0	
	ial Powers of Attorney			0		0		0		0	
	Miscellaneous:			3		2		1		0	
TO	TAL CASES OPENEI	N IN CHAPTER		131	TOTAL C		ED IN QUARTER		CI OSED		
10	TAL CASES OF ENE	D III QOAITILII	. ,	131	TOTAL CO		TOTAL LIMITED		TAL LEGA		
					AND AD	VICE	ADD. SERVICES	REPF	RESENTAT	TON	
						67		43		21	
тс	OTAL ESTIMATED C	ASE WORK HO	URS SP	ENT:	785						
		OUTREA	CH/COM	MUNITY E	DUCATION A	CTIVITIES I	DATA				
		INFOR	MATION	ON SPECI	IAL OUTREAC	CH ACTIVIT	TES				
Date	Location	Type of C	utreach /	Activity		Groups T	argeted By	Est	# of E	st.	
	(If Applicable)					Outreach		Ped	ple H iched	lours	
	1					1		1100			
1/29/2017	Santa Rosa	Informati engagem	on Table ent Fair)	(North Bay	y community	Elders/Ge	eneral Public		50	6	
2/24/2017	Cloverdale	Informati		entation		Elders			10	8	
3/11/2017	Sebastopol	Informati	onal Tab	le (Shari Po	ool)	Elders			55	6	
		,									
		SPECIAL OUT					3				
TOTAL EST	IMATED # OF SPEC	IAL OUTREAC	H ACTIV	TY HOURS	S IN THE QUA	ARTER:	20				
	INFOR	RMATION ON C	OMMUN	TY LEGAL	L EDUCATION	I PROGRAI	MS/ACTIVITIE				
Date	Location	Topic				Targeted	Audience		# of E ticipants H	Est.	
2/1/2017	(If Applicable)	Fyrmus		drah a sa		Lau Torra		rai		_	
2/1/2017	Legal Aid	Expunge	nent wo	ksnop		Low Inco	me		1	3	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: BAY AREA LEGAL AID

Provider Contact Name: KRISTI LESNEWICH Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): NAPA

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 295

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 3 60-64: Two or More Races: 65-74: 17 Caucasian: 48 75-84: African American: 21 1 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 50 Asian Indian: **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 29 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 50 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 19 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 19 Institutionalized: Samoan: 12 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 14 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 50 15 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: BAY AREA LEGAL AID County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coo	de)		ES CLOSED IN QUAR d by Case Closing Code &	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	3	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	3	2	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28 AAA Name: Nap	pa and Solano C	ounty AAA				
AAA Contact Name:		AAA (Contact Phone:		AAA Contact Email:	
Provider Name: BAY AREA LEG	AL AID		Co	unty(ies): NAPA		
Provider Contact Name: KRISTI LE	ESNEWICH	Provid	der Contact Phone: 707-2	259-0579	Provider Contact Email:	klesnewich@baylegal.
NDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	n:	3	3	0	0	
G3. Other Individual Rights:	厂	0	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		13	4	12	0	
H2. Advance Health Care Directives	(AHCD):	16	2	11	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		1	1	0	0	
TOTAL CASES OPENED IN	QUARTER:	50	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
			TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE 20	ADD. SERVICES 31	REPRESENTATION 0	
	OUTDE A OUTO	r				
			UCATION ACTIVITIES I			
	INFORMATI	ON ON SPECIA	AL OUTREACH ACTIVIT	ES		
Date Location (If Applicable)		ON ON SPECIA	AL OUTREACH ACTIVIT		Est # of Est. People Hours Reached	
	INFORMATI	ON ON SPECIA ch Activity	AL OUTREACH ACTIVITION Groups To Outreach	ES	People Hours	
(If Applicable)	INFORMATI Type of Outrea	ON ON SPECIA ch Activity	Groups Ta Outreach	IES argeted By	People Hours Reached	
(If Applicable) 01/20/2017 Ole Health	INFORMATI Type of Outrea	ON ON SPECIA ch Activity I Aid Services I Aid Services	Groups To Outreach Spanish S Low Inco	ES argeted By Speaking Seniors me Seniors on on Aging and	People Hours Reached 2	
(If Applicable) 01/20/2017 Ole Health 01/25/2017 Chateau Calistoga 03/27/2017 Calistoga Community Room	INFORMATI Type of Outrea Bay Area Lega Bay Area Lega Bay Area Lega	ON ON SPECIA ch Activity I Aid Services I Aid Services I Aid Services	Groups To Outreach Spanish S Low Inco Commissi	ES argeted By Speaking Seniors me Seniors on on Aging and	People Hours Reached 24 2 40 4	
(If Applicable) 01/20/2017 Ole Health 01/25/2017 Chateau Calistoga 03/27/2017 Calistoga Community Room TOTAL # OF SPI	INFORMATI Type of Outrea Bay Area Lega Bay Area Lega Bay Area Lega COUTREACH ACCOUTREACH	ON ON SPECIAL Ch Activity I Aid Services I Aid Services I Aid Services CH ACTIVITIES	Groups To Outreach Spanish S Low Inco Commissi Service P IN THE QUARTER:	ES argeted By Speaking Seniors me Seniors on on Aging and roviders 3 10	People Hours Reached 24 2 40 4	
(If Applicable) 01/20/2017 Ole Health 01/25/2017 Chateau Calistoga 03/27/2017 Calistoga Community Room TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL	INFORMATI Type of Outrea Bay Area Lega Bay Area Lega Bay Area Lega COUTREACH AC	ON ON SPECIAL Ch Activity I Aid Services I Aid Services I Aid Services CH ACTIVITIES	Spanish S Low Inco Commissi Service P IN THE QUARTER: IN THE QUARTER: EDUCATION PROGRAM	ES argeted By Speaking Seniors me Seniors on on Aging and roviders 3 10 MS/ACTIVITIE	People Hours Reached 24 2 40 4 18 4	
(If Applicable) 01/20/2017 Ole Health 01/25/2017 Chateau Calistoga 03/27/2017 Calistoga Community Room TOTAL # OF SPI TOTAL ESTIMATED # OF SPECIAL INFORMA Date Location (If Applicable)	INFORMATI Type of Outrea Bay Area Lega Bay Area Lega Bay Area Lega COUTREACH ACCOUTREACH	ON ON SPECIAL Ch Activity I Aid Services I Aid Services I Aid Services CH ACTIVITIES	Spanish S Low Inco Commissis Service P IN THE QUARTER: IN THE QUARTER: EDUCATION PROGRAM Targeted	ES argeted By Speaking Seniors me Seniors on on Aging and roviders 3 10 MS/ACTIVITIE Audience	People Hours Reached 24 2 40 4	
(If Applicable) 01/20/2017 Ole Health 01/25/2017 Chateau Calistoga 03/27/2017 Calistoga Community Room TOTAL # OF SPECIAL INFORMAL Date Location	INFORMATI Type of Outrea Bay Area Lega Bay Area Lega Bay Area Lega COUTREACH AC TODIC	ON ON SPECIAL Ch Activity I Aid Services I Aid Services I Aid Services CH ACTIVITIES	Spanish S Low Inco Commissis Service P IN THE QUARTER: IN THE QUARTER: EDUCATION PROGRAM Targeted	ES argeted By Speaking Seniors me Seniors on on Aging and roviders 3 10 MS/ACTIVITIE	People Hours Reached 24 2 40 4 18 4 Est # of Est.	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: BAY AREA LEGAL AID County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

| 3/15/2017 | Calistoga Community | Importance of Estate Planning | Low Income Seniors | 18 | 4 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

82

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 661

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 48 Caucasian: 48 75-84: African American: 15 30 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 97 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: Female: 66 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 97 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 46 Institutionalized: Samoan: 4 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 1 Limited English: 7 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 97 17 Greatest Economic Need (Non-Minority): 9 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	3	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	1	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	3	1	0
D2. Medicare:	3	2	1	0
D3. Other Health/Community Based Care:	4	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	26	15	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	7	2	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	0	0
F2. Supplemental Security Income (SSI):	0	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

INDIVIDUAL RIGHTS 0 0 G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 G3. Other Individual Rights: 1 1 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 1 0 0 1 H2. Advance Health Care Directives (AHCD): 1 0 0 0 H3. Financial Powers of Attorney: 0 0 0 1 H4. Other Miscellaneous: 1 0 0 97 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 55 24

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		OUTREACH/COMMUNITY EDUCATION	ACTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREA	ACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
1/04/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	6 2
1/23/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	5 4
2/01/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5 2
2/10/17	Fairfield	Consumer Law Clinic	Solano Seniors	5 3
2/27/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	2 2
3/01/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3 2
3/10/17	Fairfield	Consumer Law Clinic	Solano Seniors	5 2
3/10/17	Solano WIB	Traffic Amnesty Clinic	Seniors	6 4

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

3/20/17	Suisun City	Suisun Library –	Seniors	3		2
-		Senior Legal Clinic	•	r	,	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours			
1/12/17	Fairfield	Senior Poverty Work Group	Senior Advocates	20	3			
1/19/17	Vacaville	Senior Roundtable Meeting	Senior Advocates	15	2			
2/03/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3			
3/03/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	2			
3/7/17	Fairfield	Fairfield Homeless Roundtable	Solano Advocates	20	3			
3/15/17	Solano County	AAoA Provider Meeting	Senior Advocates	15	2			
3/29/17	Solano County	Solano Food Bank Presentation	Solano Advocates	44	3			
3/29/17	Solano County	Solano County Resource Fair	Solano Advocates	35	3			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Diana Steel* Provider Contact Phone: *530 621-6154* Provider Contact Email: *Diana.steele@edcgov.us*

790

Total Unduplicated Client Count for Quarter: 403

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1668

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	68	Two or More Races:	0
65-74:	167	Caucasian:	392
75-84:	115	African American:	0
85+:	39	Native American/Native Alaskan:	0
Client Declined to Provide Information:	14	Asian/Pacific Islander	
Total:	403	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	166	Chinese:	1
Female:	237	Filipino:	0
Client Declined to Provide Information:		Japanese:	1
Total:	403	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	37	Vietnamese:	1
Homebound:	5	Guamanian:	0
Lives Alone:	132	Hawaiian:	1
Institutionalized:	3	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	310	Other Asian/Pacific Islander:	0
Limited English:	2	Race Unknown/Some Other Race:	7
Rural:	403	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	1	Total:	403
Greatest Economic Need (Non-Minority):	117		
Greatest Economic Need (Minority Status Unknown	wn): 0		

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Diana Steel* Provider Contact Phone: *530 621-6154* Provider Contact Email: *Diana.steele@edcgov.us*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	3	1	0	
A2. Contracts/Warranties:	0	0	1	0	
A3. Other Consumer/Finance:	68	66	2	0	
EMPLOYMENT					
B1. Discrimination:	1	2	0	0	
B2. Other Employment:	1	3	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	5	1	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	7	3	2	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	15	9	6	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	4	13	0	
E3. Other Housing:	3	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	1	3	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	8	5	3	0	

Fiscal Year: 2016-2017

Quarter: 3

	me: Yasmin Hichborn	1	AAA	Contact Phone: 530 642	?-4833	AAA Contact Email: Ya	smin.hichborn@edcgov.	
Provider N	lame: Senior Legal Se	ervices		Co	unty(ies): El Dorado	County		
Provider Co	ontact Name: Diana Ste	eel	Provid	der Contact Phone: 530 6	621-6154	Provider Contact Email: Diana.steele@edcgov.		
VIDUAL RIGH	ITS							
G1. Immigr	ration/Naturalization:		0	0	0	0		
G2. Elder A	buse/Neglect/Exploitation	on:	16	5	5	3		
G3. Other I	Individual Rights:		1	1	0	0		
CELLANEOUS	3							
H1. Estate	Planning/Wills/Trusts:		266	118	147	0		
H2. Advanc	e Health Care Directives	(AHCD):	192	56	125	0		
H3. Financi	al Powers of Attorney:		194	57	130	0		
H4. Other N	Miscellaneous:		5	5	0	0		
тот	TAL CASES OPENED IN	N QUARTER:	819	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				345	440	5		
то	OTAL ESTIMATED CASI	E WORK HOURS	SPENT:	1668				
			la.	DUCATION ACTIVITIES I	7			
		OOTHLACII/C	OMMONTT LL	OCATION ACTIVITIES I	ZAIA			
	TOTAL # OF SP	PECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:	0			
TOTAL EST	IMATED # OF SPECIAL				0			
				EDUCATION PROGRAM				
					Audience	Est # of Est.		
Date	Location	Topic		raigeleu				
	Location (If Applicable)					Participants Hours		
Date 2/25/17 11/29/16	Location	Senior legal Senio		Seniors		Participants Hours 40 3 14 3		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 420

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 51 Caucasian: 112 75-84: African American: 40 3 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 121 Asian Indian: **CLIENT GENDER** Cambodian: Male: 42 Chinese: Female: 79 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 121 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 44 3 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): 5 Total: 121 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER	CASES CLOSED IN QUARTER					
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	2	1	(
A2. Contracts/Warranties:	5	4	3	(
A3. Other Consumer/Finance:	8	12	6			
EMPLOYMENT						
B1. Discrimination:	0	0	0			
B2. Other Employment:	0	0	0	(
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	(
C2. Conservatorship:	1	4	0	(
C3. Other Family:	0	2	1	(
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	2	2	(
D2. Medicare:	0	1	2	(
D3. Other Health/Community Based Care:	0	1	0	(
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	2	4	0	(
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	2	(
E3. Other Housing:	4	4	1	(
INCOME MAINTENANCE						
F1. Social Security:	0	8	3	(
F2. Supplemental Security Income (SSI):	0	1	1			
F3. Pensions/Retiree Benefits:	0	1	0			
F4. Other Income Maintenance:	0	2	0			

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: Iowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

nail: **seniorsjoyce@gmail.com**

Provider Contact Name: Joyce Gandelman	Р	rovider Contact Phone: 209 \$	er Contact Phone: 209 577-3814			
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	38	10	5	2		
G3. Other Individual Rights:	0	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	11	5	1	0		
H2. Advance Health Care Directives (AHCD):	5	0	1	0		
H3. Financial Powers of Attorney:	28	11	10	0		
H4. Other Miscellaneous:	17	27	2	0		
TOTAL CASES OPENED IN QUARTER	: 121	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		104	41	2		

420

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location Type of Outreach Activity **Groups Targeted By** Est # of Est. People Hours Outreach (If Applicable) Reached 3/28/17 Modesto Calif. Commission on Aging COA Members 200 3/31/17 Modesto Mandatory Reporter Training CPS/APS SWs 1/11/17 Modesto MDT meeting Elder Abuse Adv 12 1 Elder Abuse Adv 15 2/8/17 Modesto MDT meeting 1 APS 2/10/17 Modesto Meet w/APS & IHSS re new laws re **Testraing Orders** 3/2/17 Modesto Educate re SLP and Senior Services in STARS 50 2 Stan County 1/9/17 Modesto COA members COA meeting 20 2/13/17 Modesto COA meeting COA members 20 1 2 Modesto 3/13/17 COA meeting COA members 20 1.5 3/8/17 Modesto MDT meetings Elder Abuse Adv 10

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours				
2/1/17	Sacramento	OES Training	Grant Recipients	140	12				
1/27/17	Modesto	Probate Webinar	Attorneys	0	2				
2/16/17	Modesto	Wrap up of OES training	Grant Recipients	6	2				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 Ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Nghi Huynh Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

88

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 460

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 26 Caucasian: 27 75-84: African American: 17 8 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 64 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: Female: 36 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 9 Race Unknown/Some Other Race: 29 Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): Total: 31 64 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 Ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Nghi Huynh Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	3	1	0	
A2. Contracts/Warranties:	2	2	0	2	
A3. Other Consumer/Finance:	4	3	1	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	0	1	1	
D2. Medicare:	1	1	1	1	
D3. Other Health/Community Based Care:	2	0	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	25	26	3	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	1	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	0	0	0	

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31	AAA Name: M	lerced County Area	Agency on A	ging					
AAA Contact Name: Jaz Chima				Contact Phone	: 209 385	5-3000 Ext 5699	AAA Contact	Email: <i>jchi</i>	ima@hsa.co.merced.ca.us
Provider I	Provider Name: Central California Legal Services				Co	unty(ies): Merced			
Provider C	Contact Name: Nghi Hu	ynh	Provid	ler Contact Ph	one: 209 3	886-1684 Merced 559 5	Provider Cont	act Email:	nhuynh@centralcallegal.o
INDIVIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:		2		0	0		0	
G2. Elder A	Abuse/Neglect/Exploitati	ion:	1		0	1		0	
G3. Other	Individual Rights:		2		1	3		0	
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		17		7	12		2	
H2. Advan	ce Health Care Directive	es (AHCD):	4		0	3		0	
H3. Financ	cial Powers of Attorney:		6		1	6		0	
H4. Other	Miscellaneous:		0		0	0		0	
TO	TAL CASES OPENED I	IN QUARTER:	75	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
				TOTAL COU	_	TOTAL LIMITED	TOTAL LEG		
				AND ADV	46	ADD. SERVICES	REPRESENTA		
					46	33		9	
т	OTAL ESTIMATED CAS	SE WORK HOURS SI	PENT:	460					
		OUTREACH/COM	IMUNITY ED	UCATION AC	TIVITIES [DATA			
		INFORMATION	ON SPECIA	AL OUTREACH	ACTIVIT	IES			
Date	Location (If Applicable)	Type of Outreach	Activity		Groups Ta Outreach	argeted By		Est. Hours	
2/24/17	CCLS Merced	Estate Planning, Informational Ou			Merced S	eniors	4	2	
10/24/16	CCLS Merced	Simple Estate Pla	nning Clinic		Merced S	eniors	4	17	
	TOTAL # OF S	PECIAL OUTREACH	ACTIVITIES	IN THE OHAE	отер.	0			
TOTAL EST	TOTAL # OF S FIMATED # OF SPECIA					2			
TOTAL EST	IIMATED # OF SPECIA	L COTREACTIACTI	iii iioons	IN THE GUAR	iien.	19			
TOTA	AL # OF COMMUNITY L	EGAL EDUCATION	PROGRAMS	IN THE QUAR	RTER:	0			
TOTAL ESTIN	MATED # OF COMMUN	ITY LEGAL EDUCAT	ION HOURS	IN THE QUAF	RTER:	0			

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 527

Total Cases Closed in Quarter: 526

Total Units of Service for Quarter (Unit=1 Hour): 1732

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	130	Two or More Races:	2
65-74:	231	Caucasian:	458
75-84:	129	African American:	25
85+:	37	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	527	Asian Indian:	4
CLIENT GENDER		Cambodian:	1
Male:	175	Chinese:	2
Female:	352	Filipino:	8
Client Declined to Provide Information:	0	Japanese:	10
Total:	527	Korean:	3
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	17	Vietnamese:	0
Homebound:	0	Guamanian:	0
Lives Alone:	147	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	15	Other Asian/Pacific Islander:	6
Limited English:	200	Race Unknown/Some Other Race:	5
Rural:	212	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	8	Total:	527
Greatest Economic Need (Non-Minority):	0		
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE		·			
A1. Bankruptcy/Debt Collection:	21	2	1	2	
A2. Contracts/Warranties:	23	29	16	51	
A3. Other Consumer/Finance:	41	4	4	6	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	4	0	4	1	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	7	10	5	
C2. Conservatorship:	15	8	3	1	
C3. Other Family:	16	5	1	7	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	12	6	3	3	
D2. Medicare:	4	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	59	20	17	18	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	14	3	10	
E3. Other Housing:	17	9	1	7	
INCOME MAINTENANCE					
F1. Social Security:	16	7	2	4	
F2. Supplemental Security Income (SSI):	8	2	2	3	
F3. Pensions/Retiree Benefits:	0	0	2	0	
F4. Other Income Maintenance:	2	0	0	0	

Fiscal Year: 2016-2017

Quarter: 3

Quarter. 5					
PSA: 32 AAA Name: Monterey Count	y Area Agency o	n Aging			
AAA Contact Name: Kathleen Murray-Phillips	AAA	Contact Phone: 831 755-	3425	AAA Contact Email: mu	rrayphillipsk@co.montere
Provider Name: Legal Services for Seniors		Cou	inty(ies): Monterey		
Provider Contact Name: Kellie D. Morgantini	Provi	der Contact Phone: 831 89	99-0492	Provider Contact Email:	kellie@lssmc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	15	6	5	4	
G3. Other Individual Rights:	9	6	2	6	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	142	59	52	18	
H2. Advance Health Care Directives (AHCD):	36	8	20	4	
H3. Financial Powers of Attorney:	15	2	7	0	
H4. Other Miscellaneous:	26	11	5	10	
TOTAL CASES OPENED IN QUARTER:	527	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		206	160	160	

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hou Reached		
1/30/2017	CSUMB Learning Center - CSUMB	General Legal Services for Seniors Education	Students - potential legal advocate interns	200		
1/18/2017	Lockwood Community Center	rural Community Outreach	Seniors	20		
1/4/2017	Carmel Rotary - Carmel	Rotary Presentation	Rotary / community members	20		
2/1/2017	General Legal Services for Seniors Education	Education on Legal Services for Seniors Advance Health Care Directives, Wills and other Estate Planning Representation	Community & potential clients	70		
2/2/2017	Aspire Health Care Presentation- Salinas	Education on Legal Services for Seniors Advance Health Care Directives, Wills and other Estate Planning Representation	Community & potential clients	125		
2/28/2017	Monterey Peninsula College	Gerontology legal services education	Gerontology students	14		

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

3/17/2017	Carmel Rotary - Carmel California	General Legal Services for Seniors education	Rotary members	35	3
3/28/2017	Joint Bd/Counsel of Advisors Legal Services for Seniors mtg	General education/update on Legal Services for Seniors	Board, past Board Legal Services for Seniors members	5	0
3/28/2017	Spanish Bay - Monterey	Pacific Grove Rotary presentation	Rotary meeting	21	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours	
1/30/2017	CSUMB - Human Comm. Dept.	Legal intern clinic Education	CSUMB legal studies clinic	12 3	
2/16/2017	aspire Health Care Ryan Ranch - Monterey	Potential Medical-Legal Partnership education	Doctor & Admin Aspire Health Care Representatives	5 10	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield

County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 941

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 65-74: 55 Caucasian: 106 75-84: African American: 20 12 85+: Native American/Native Alaskan: 8 0 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 120 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 0 Chinese: Female: 48 Filipino: 0 Client Declined to Provide Information: 72 Japanese: 0 Total: 120 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 43 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 76 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 0 Limited English: 19 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 26 0 Greatest Economic Need (Minority): Total: 37 120 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 39 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield
Provider Contact Name: Danita Melton

County(ies): Kern

Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	16	13	2	1	
A2. Contracts/Warranties:	5	4	0	0	
A3. Other Consumer/Finance:	4	3	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	5	5	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	33	28	3	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	8	4	0	
E3. Other Housing:	8	5	3	0	
INCOME MAINTENANCE					
F1. Social Security:	7	3	0	0	
F2. Supplemental Security Income (SSI):	2	2	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2016-2017

Quarter: 3						
PSA: 33 AAA Name: Kern (AAA Contact Name: Mayte Olivas	County Aging & Adu	It Services AAA Contact Phon	o: 661 960 0020	Δ	AAA Contact Email: <i>oli</i> v	vaem@aa karn aa us
Provider Name: Greater Bakersfield	d	AAA Oontact i non			VAA OOMaat Email. Om	rasini@co.keini.ca.us
Provider Contact Name: Danita Melto		County(ies): Kern Provider Contact Phone: 661 334-4669			Provider Contact Email:	dmolton@abla ora
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1 TOVIDE CONTACT 1	11011e. 001 334-4009	'	Tovider Contact Linaii.	unienon@gbia.org
INDIVIDUAL RIGHTS					2	
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		9	6	1	2	
G3. Other Individual Rights:	10	0	7	2	0	
MISCELLANEOUS H1 Fetate Planning (Wille /Truster					2	
H1. Estate Planning/Wills/Trusts:	-	1	1	0	0	
H2. Advance Health Care Directives (Al		1	1	0	0	
H3. Financial Powers of Attorney:		5	2	3	0	
H4. Other Miscellaneous:	J	0	0	0	0	
TOTAL CASES OPENED IN Q	UARTER: 12		ASES CLOSED IN QUA			
		TOTAL CO AND AD			TOTAL LEGAL REPRESENTATION	
		7.11.5 7.15	89	20	3	
TOTAL ECTIMATED CACE W	ORK HOURS CREM		05	20	3	
TOTAL ESTIMATED CASE W	ORK HOURS SPEN	Г: 941				
	OUTREACH/COMMUN	NITY EDUCATION A	CTIVITIES DATA			
	INFORMATION ON	SPECIAL OUTREAC	CH ACTIVITIES			
Date Location	Type of Outreach Activ	vity	Groups Targeted By		Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
14747	D 11 11 6 11		1	5 1		
	Provided information a provded by GBLA's Se		Kern County's Senior	r Population	5 7.5	
	Guardianship Caregive	er Project and				
	distributed brochures Lake Isabella Family R	for both projects at Resouces Center				
	Provided information a		Other Service Provid	lers of Kern	75 2.5	
	provded by GBLA's Se		County's Senior Popu	ulation		
	Guardianship Caregive distributed brochures					
	the South Valley Neigh	hborhood				
	Arvin/Lamont/Weedpa Meeting	atch Collaborative				
,	J					

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

County(ies): Kern

2/23/17	Bakerfield, CA	Provided information about services provded by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative at the Nation Guard Armory	Other Service Providers of Kern County's Senior Population
3/9/17	Mojave, CA	Provided information about services provded by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to seniors at the Family Resource Center in Mojave CA.	Kern County's Senior Population 14 4
3/21/17	Lake Isabella, CA	Provided information about services provded by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population 4 7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0